



海外人才“七项指南”
the "Seven Guides"
for overseas talents

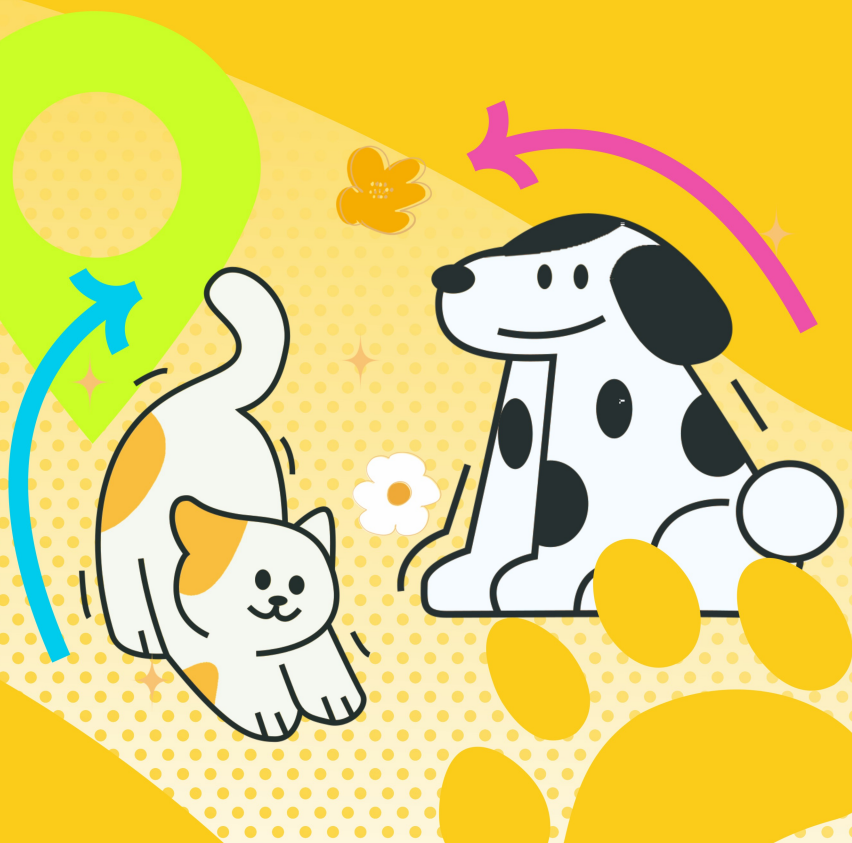
PET CARE GUIDE

养宠育宠指南

上海国际服务门户网站长宁官方网页



INTERNATIONAL SERVICES
SHANGHAI CHANGNING



This
guide provides
information on **pet
entry procedures, pet
licensing, pet insurance, pet-
friendly facilities, and essential
pet care tips** to help you raise
your pets with ease.



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→ I. Pet Entry

1.1 Bringing Pets to China

If you want to bring your furry family members to China, this guide may help you.



Things you need to know before bringing pets to China

- ✓ Only dogs and cats are allowed into China.
- ✓ One pet is allowed per carrier per entry.
- ✓ Pets should be implanted with electronic chips.



Note: *Pets must undergo an animal health clinical inspection conducted by the official agencies of the departing country or region within 14 days prior to their arrival in China. This inspection is crucial to ensure that the pets are free from rabies or any other infectious or parasitic animal diseases.*

When your pets need quarantine



- ✓ Pets without chips.
- ✓ Pets without rabies antibody test reports issued by a laboratory trusted by China Customs from non-designated countries or regions.
- ✓ Pets found with symptoms of zoonotic diseases and parasitic diseases during on-site clinical examinations.

If your pets need to be isolated for quarantine, they should enter China at the ports where quarantine facilities are built, and they need to be quarantined for 30 days at the quarantine site designated by Customs.

What to prepare before bringing pets into China

- ✓ Quarantine certificate
- ✓ Vaccination certificate
- ✓ Microchip
- ✓ Rabies antibody test report
(Only for pets from non-designated countries or regions)

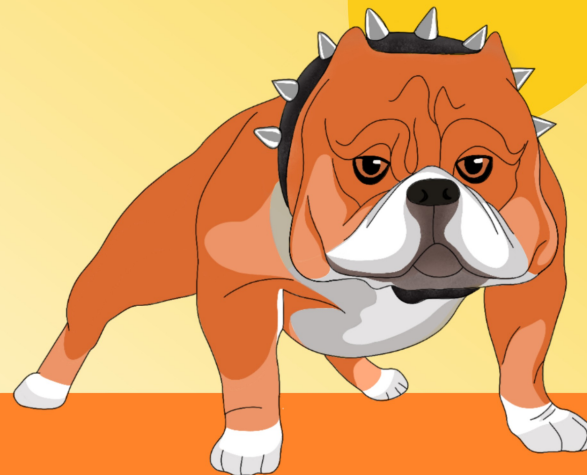


Scan the code
for the detail

Source: International Services Shanghai



1.2 Dog Breeds Prohibited in Shanghai



The following dog breeds
are not allowed to be kept
in Shanghai.



Scan the code

→ 2、Pet Licensing

2.1 Dog Licensing

In Shanghai, dog owners are obligated to obtain a license for their pets. Due to the city's one-dog-per-home policy, tenants must seek approval from their landlord before owning a dog and registering it at their residential address. Here are some guidelines to help you with the application process.



Materials required

- ✓ 1. Personal identification certificate (Chinese ID card or other accepted ID including passport).
Note: Owner who raises the dog must be an adult (over 18 years old) and have a fixed place of residence in Shanghai.
- ✓ 2. Property ownership certificate or proof of a property lease agreement.
- ✓ 3. Dog's immunization certificate.
- ✓ 4. Certificate of Shanghai Dog Neutering Operation if your dog has been neutered.

Offline registration

- ✓ 1. The dog owner goes to local police station and submits the application materials.
- ✓ 2. The handling police officer will review the application materials on the spot. If there are any errors in the application materials, they can be corrected on the spot. If the application materials are incomplete or do not comply with requirements, the applicant will receive a notice of correction within five working days.
- ✓ 3. If the application materials are complete and correct, the dog owner needs to pay the annual dog management fee. The police station should issue a receipt and provide a certificate of registration for the dog owner.
Note: In Shanghai, the annual registration fee for each dog is 500 yuan (US\$68.45) in core areas within the Inner Ring Road, and 300 yuan in other areas, with no charges required in rural areas.
- ✓ 4. The police station will complete the review of dog registration materials within 10 working days. For those that meet the conditions, a dog registration certificate and a license tag will be issued.

Online registration

All application procedures can now be completed on WeChat mini-program Suishenban, and physical licenses will be issued to owners later. (Note: all the services provided online are in Chinese.)



next page

Step 1

Search and open the Wechat mini-program Suishenban, tap "办事" (Services) at the bottom of the page.



Step 2

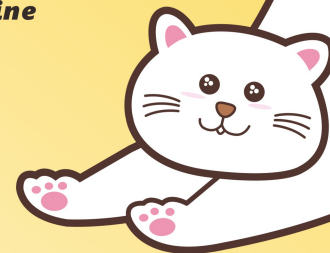
Find and open the tag "文明养犬一件事" (One-stop services for dog owners).



The platform will remind dog owners to renew their licenses one month before they expire.

When submitting documents online, owners should upload household and personal documentation, including the owner's passport, a valid visa, a household lease contract, and a commitment letter, in addition to immunization records. Owners shall have the annual review for the dog license within 30 days before the validity period. The dog's valid immunization certificate must be provided, and the annual dog management fee should be paid.

Source: Government Online-Offline Shanghai, shine.cn



Step 3

Then click "进入办事大厅" (Enter the service hall).



Step 4

Select the type of service you need.



2.2 Designated Vaccination Sites in Changning District



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Shanghai Municipal Commission of Agriculture and Rural Affairs Designated Vaccination Sites (Changning District)

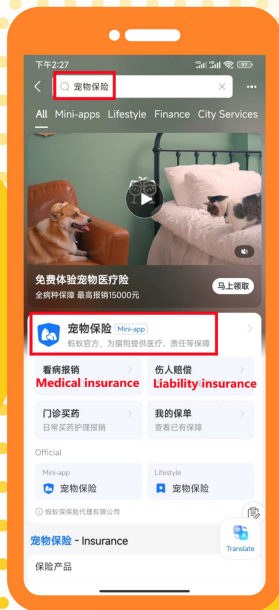
→ 3、Pet Insurance

3.1 Purchasing Pet Insurance

A visit to the veterinarian can become quite expensive and buying pet insurance has become a popular way to reduce costs. China's multifunctional app Alipay offers pet insurance to protect your furry friend's health. Here is a guide to how to buy a pet insurance policy.



Search "pet insurance" (宠物保险) on the Alipay app.



There are two types of insurance: medical insurance and liability insurance.

Medical insurance is for veterinary services, while liability insurance covers the damage caused by your dog or cat if it injures someone.

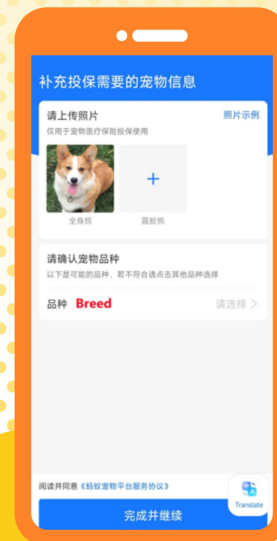


This works like your health insurance — the lower the deductible, the higher your premium. For instance, the pet medical insurance has three plans: the basic version covers up to 5,000 yuan (\$695) in medical fees per year; the upgraded version has a limit of 15,000 yuan per year; and the luxury plan covers up to 30,000 yuan per year. Usually, a higher proportion of medical fees can be disbursed for treatment at designated pet clinics.

Note: You can turn on the Alipay app's translation service in "Settings" – "General" – "Translation Tool". After selecting an insurance package, complete your pet's profile, including species, name, birth date and gender.

Then upload profile photos of your pet and choose its breed. Confirm the information and proceed.

被保宠物档案	
宠物昵称	巴
出生日期	2022-03-04
宠物种类	<input type="radio"/> 猫 <input checked="" type="radio"/> 狗
宠物性别	<input checked="" type="radio"/> 公 <input type="radio"/> 母
是否绝育	<input type="radio"/> 否 <input checked="" type="radio"/> 是



Go through the disclaimer page and select a payment method – one-off or installment. Then make the payment.

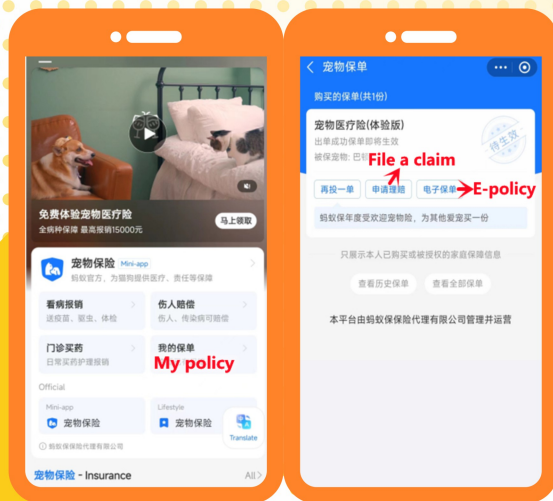
next page



**Now you can
check the
details of
your policy or
file a claim in
"My Policy"
(我的保单).**

Insurance packages usually require a waiting period before benefits kick in to prevent pet owners from purchasing policies after their pets get sick. The waiting periods vary, from 10 days for accident coverage, to 3 days for common diseases, and 90 days for more serious problems like cancer and oral disorders.

Source: City News Service



4.1 Take A Pet-friendly Citywalk Adventure in Changning

As the warm rays of early summer bathe lush green grass, pet owners in Changning district can embark on a unique citywalk adventure with their furry companions. Here is a pet-friendly citywalk guide, promising a day filled with exploration, new friendships, and delightful experiences for both pets and their owners.

CPARK Haishu Cultural Square

Located at No.658 Zhaohua Road, CPARK Haishu Cultural Square is a haven for pets, combining art galleries, green spaces, and dining establishments into a harmonious atmosphere.

Dogs can frolic freely across the expansive greenery, chasing and playing with newfound friends, while owners relax on nearby benches. The square also boasts a pet department store, offering a wide array of high-end pet products.



Happiness Alley

Nestled at No.381 Panyu Road, Happiness Alley stands out not only as a quaint pedestrian street but also as a pet-friendly place. With shops lining the streets, pet owners can take a stroll with their beloved companions, engaging with like-minded people and sharing the joys of pet ownership.

Nearby, Café Otter beckons as a popular pet-friendly Café, where both pet families can unwind amidst a welcoming atmosphere.

Xinhua Community Building Center

Situated at No.345 Alley, Xinhua Road, the Xinhua Community Building Center emerges as a vibrant, pet-friendly community, hosting a variety of events and gatherings.

The lush lawns, regular meet-ups, and art installations provide a dynamic playground for both pet owners and their furry friends. The center's hotspot, STOP SHOP, serves as a trendy pet-friendly Café, grocery store, and boutique, catering to the needs of pet families.

Bailian West Suburb Shopping Center

Located at No.88 Xianxia West Road, Bailian West Suburb Shopping Center is a pet-friendly mall that provides pet stroller rental services, allowing pets to enter certain areas, and features an open rooftop lawn for furry companions to play!

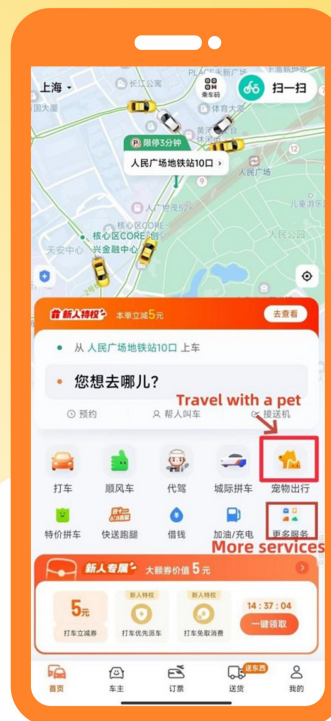
The newly opened 4,500-square-meter "SuperBird Store" is a pet camping complex where customers can immerse themselves in an outdoor jungle-like environment and interact closely with various animals. Additionally, the center offers pet products, grooming services, a pet hospital, interactive experiences, and more!

Be prepared with a leash, engage in friendly interactions, and ensure that our adorable companions avoid conflicts.

Remember to protect the environment and maintain cleanliness by carrying hygiene products and promptly cleaning up after your pets.

Source: Changning Bureau of Culture and Tourism

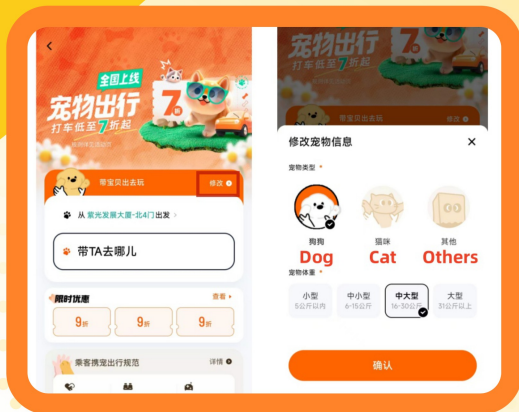
4.2 DIDI Rolls Out Pet-friendly Ride Service



Many pet owners may have experienced the annoyance of being rejected by taxis when taking their furry friends along with them. Fortunately, this may now become a thing of the past.

DIDI Chuxing, a leading car-hailing service provider in China, has launched pet-friendly rides which allow passengers to travel with their furry companions.

The service was first unveiled across 49 major cities in August, and more recently has been promoted across the entire country.

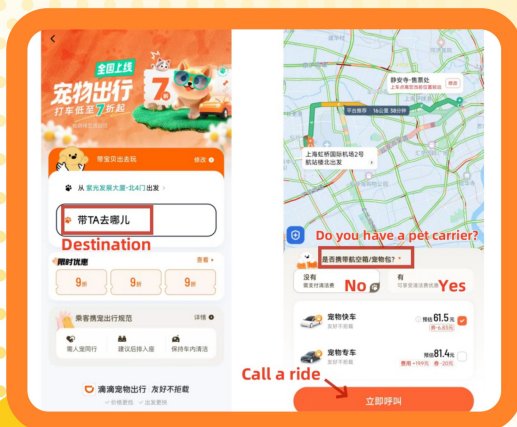


To use the service, pet owners need only to open the DIDI Chuxing app, and find "宠物出行" (Travel with a pet)".

If you don't find the pet icon on the homepage, click "更多服务" (More services)".

You also need to choose the basic information about your pet, including its type and size.

Then enter the destination and select the type of vehicle you want to take before hailing a ride.



There are two types of vehicles available—DIDI Express, which offers more affordable services, and DIDI Premier, which is operated by high-end vehicles.

To attract passengers, DIDI has introduced discounts of up to 30 percent for riders of Express cars during the promotion period.

Source: China Youth Daily



5. Pet Care Essentials

5.1 Code of Conduct for Pet Owners



As a pet owner, you are liable for any harm caused by your pet. If your pet injures someone, you are responsible for compensating the injured party for medical expenses and other losses. However, if it can be proven that the injury resulted from the intentional teasing of your pet by the injured party, your liability may be mitigated or eliminated.

In the case of injuries caused by a prohibited dangerous pet, such as a Tibetan Mastiff, your liability will not be mitigated or eliminated. Anyone who allows their animal to harm others will be subject to detention and fines. It is mandatory to provide identification tags for your pets, and large dogs must be muzzled. When walking your dog, it should be on a leash less than 2 meters long, and the leash should be kept tight in crowded areas. Additionally, it is crucial to promptly remove any feces left by your pet.



Furthermore, bringing dogs into office buildings, schools, and other public spaces is prohibited. Pet owners are strongly encouraged to purchase dog liability insurance to ensure coverage for any potential incidents. Sources: Civil Code of the People's Republic of China, Law of the People's Republic of China on Penalties for Administration of Public Security



Source: International Services Shanghai

5.2 A list of Animal Adoption Communities in Shanghai

The animal rescue and adoption communities serve as beacons of hope for our furry friends in need in Shanghai.

According to the Shanghai Small Animal Rescue and Adoption Public Welfare Service Center, there were more than 110,000 stray dogs and nearly 270,000 stray cats in the city in 2020.

These rescue and adoption communities serve as shelters where the collective efforts of animal lovers work to improve the lives of animals and match them with loving homes.

If you're looking to expand your family or become a part of this activity, here are some communities to consider.



1. Shanghai Adoption Day

WeChat account: shanghaiyingyangri



Scan the code
for more information

2. TA Shanghai

WeChat account: TA-Shanghai

3. EGNU Sunshine Animal Protection Society

WeChat account: yangguangdongbao

4. China Small Animal Protection Association Shanghai Station

Weibo account: 中国小动物保护协会上海站

5. Xiao Ju Deng Urban Stray Cat Management Center

WeChat account: alachongpingtai (阿拉宠公益平台Our Pet)

6. Paw Pals Animal Rescue

7. Cats First Aid

8. JAR Stray Animal Rescue

WeChat account: jargroup

9. BestFriends China

WeChat account: BFC_520

5.3 7 Friendly Pet Sitting and Boarding Services

When holidays approach, perhaps you're thinking about traveling... but then your cat or dog looks up at you those big woeful eyes, the guilt sets in!

We can all be a bit extra when it comes to our beloved pets, and if you're heading out of town, finding a reliable place to entrust with their care can be a daunting endeavor. Luckily Shanghai has it all, and that includes top-notch options for ensuring your furry friends are pampered and properly looked after in your absence.

From cozy city accommodations and open-air urban escapes to personalized attention in the comfort of your own home, these devoted, dependable pet boarding and sitting services provide worry-free experiences for both you and your little buddy.



Pet Sitting



Scan the code
for more information

Offering "cage-free" experiences, pet sitting services provide stays for cats and dogs at either your home or a verified sitter's, allowing for dedicated care in familiar, stress-free environments. An especially good option for anxious pets.

Spare Leash

Happy Nest





Pet Boarding

Delightful destinations for pet staycations, offering professional boarding services and round-the-clock care with a range of accommodation options, daily walks, playtime, grooming and more. You can also expect daily photo and video updates of your pets for your peace of mind.



Scan the code
for more information



BuddyDog

Buddy City



Love Pet Farm

BENGIE Pet Resort & School



Kungfu Pet

Source: City News Service

5.4 Animal Harmless Disposal

The Shanghai Animal Harmless Disposal Center, established in January 2002, is the city's only public institution specializing in the disposal of deceased animals and contaminated animal products. It operates under the Shanghai Municipal Commission of Agriculture and Rural Affairs. To better serve the public and enhance service quality, the center has set up collection facilities in both urban areas and Fengxian district, providing disposal services for both group and individual pet remains for pet owners and veterinary clinics.



Scan the code

Service Information

Headquarters of the Center Tel: 021-57462612
Address: No.1489 Zhuangque village, Chemical Industrial Zone, Fengxian district
Working Hours: Monday to Friday, 8:30 am - 4:30 pm
 (Closed on national holidays)

Urban Service Site Tel: 021-66277089
Address: No.1404, 1406 Hutai Branch Road
Working Hours: Monday to Sunday, 8:30 am - 4:30 pm
 (Closed on national holidays)

Fengxian Service Site Tel: 021-57550097
Address: A3-A6, No.869 North Yunhe Road, Fengxian district
Working Hours: Monday to Sunday, 8:30 am - 4:30 pm
 (Closed on national holidays)

Chongming Branch Tel: 021-57462612
Address: No.4050 Gangyan Highway, Gangyan town, Chongming district

→ 6、Pet Export

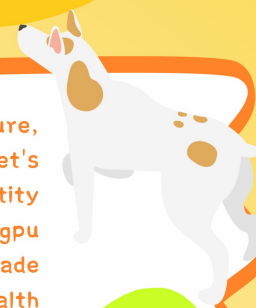
6.1 Pet Export

When taking pets out of China, it's important to comply with the entry regulations of your intended destination. To ensure a smoothly process, follow these steps:



1

Familiarize yourself with the pet health requirements of the destination country or region and obtain the necessary documents issued by a pet hospital approved by the Shanghai Municipal Commission of Agriculture and Rural Affairs.



2

About a week to 10 days before your departure, submit all required documents, including the pet's health and vaccination records, your identity information, and flight details, to Huangpu Customs online through the international trade single window to acquire an Animal Health Certificate. If needed, you can authorize a qualified pet hospital or a customs clearance agency to handle the process on your behalf.

3

If your pets meet the criteria, Huangpu Customs will issue the Animal Health Certificate. For inquiries regarding taking pets out of China, you can reach out to Huangpu Customs at 021-68894323.



Address of Huangpu Customs: 7th floor of Lansheng Building at Middle Huaihai Road

Source: Huangpu Customs



7. Common Pet Care Terminology

<i>Tortoise</i>	乌龟	wū guī
<i>Catnip</i>	猫薄荷	māo bò he
<i>Cat litter box</i>	猫砂盆	māo shā pén
<i>Cat Litter</i>	猫砂	māo shā
<i>Anthelmintic</i>	驱虫药	qū chóng yào
<i>Veterinarian</i>	兽医	shòu yī
<i>Animal vaccine</i>	动物疫苗	dòng wù yì miáo
<i>Neuter</i>	绝育	jué yù
<i>Surgery</i>	手术	shǒu shù
<i>British shorthair</i>	英国短毛猫	yīng guó duǎn máo māo
<i>Ragdoll</i>	布偶猫	bù ǒu māo
<i>Maine coon</i>	缅因猫	miǎn yīn māo
<i>Sphinx</i>	斯芬克斯猫	sī fēn kè sī māo
<i>Exotic shorthair</i>	异国短毛猫	yì guó duǎn máo māo
<i>Himalayan</i>	喜马拉雅猫	xǐ mǎ lā yǎ māo
<i>Persian</i>	波斯猫	bō sī māo
<i>Burmese</i>	缅甸猫	miǎn diàn māo
<i>Siamese</i>	暹罗猫	xiān luó māo
<i>Bengal</i>	孟加拉猫	mèng jiā lā māo
<i>Bombay</i>	孟买猫	mèng mǎi māo
<i>Japanese bobtail</i>	日本短尾猫	rì běn duǎn wěi māo
<i>Angora</i>	安哥拉猫	ā gē lā māo
<i>Abyssinian</i>	阿比西尼亚猫	ā bǐ xī ní yà māo
<i>American curl</i>	美国卷耳猫	měi guó juǎn ěr māo

<i>Pug</i>	哈巴狗	hǎ ba gǒu
<i>German shepherd</i>	德国牧羊犬	dé guó mù yáng quǎn
<i>Shih tzu</i>	西施犬	xī shī quǎn
<i>Pomeranian</i>	博美犬	bó měi quǎn
<i>Chihuahua</i>	吉娃娃犬	jí wá wa quǎn
<i>Dalmatian</i>	斑点犬	bān diǎn quǎn
<i>Labrador</i>	拉布拉多犬	lā bù lā duō quǎn
<i>Beagle</i>	比格犬	bǐ gé quǎn
<i>Poodle</i>	贵宾犬	guì bīn quǎn
<i>Great dane</i>	大丹犬	dà dān quǎn
<i>Boxer</i>	拳师犬	quán shī quǎn
<i>Border collie</i>	边境牧羊犬	biān jìng mù yáng quǎn
<i>Puppy</i>	小狗	xiǎo gǒu
<i>Dachshund</i>	腊肠犬	là cháng quǎn
<i>Doberman</i>	杜宾犬	dù bīn quǎn
<i>Siberian husky</i>	西伯利亚哈士奇	xī bó lì yà hā shì qí
<i>Hamster</i>	仓鼠	cāng shǔ
<i>Gerbil</i>	沙鼠	shā shǔ
<i>Mouse</i>	老鼠	lǎo shǔ
<i>Guinea pig</i>	豚鼠	tún shǔ
<i>Rabbit</i>	兔子	tù zi
<i>Ferret</i>	雪貂	xuě diāo
<i>Fish</i>	鱼	yú
<i>Lizard</i>	蜥蜴	xī yì
<i>Stick insect</i>	竹节虫	zhú jié chóng
<i>Tortoise</i>	陆龟	lù guī
<i>Budgerigar</i>	虎皮鹦鹉	hǔ pí yīng wǔ
<i>Cockatiel</i>	鸡尾鹦鹉	jī wěi yīng wǔ





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