

# 2025 CIIE

LEGAL SERVICE IN GLOBAL ECONOMIC COOPERATION



Shanghai  
Municipal Bureau  
of Justice



Shanghai  
Bar Association



# 2025 CIIE

**LAWYERS' INTERPRETATION  
OF POLICIES AND  
REGULATIONS OF  
SHANGHAI MUNICIPALITY  
ON OPTIMIZING DOING  
BUSINESS ENVIRONMENT**

LEGAL SERVICE IN  
GLOBAL ECONOMIC COOPERATION

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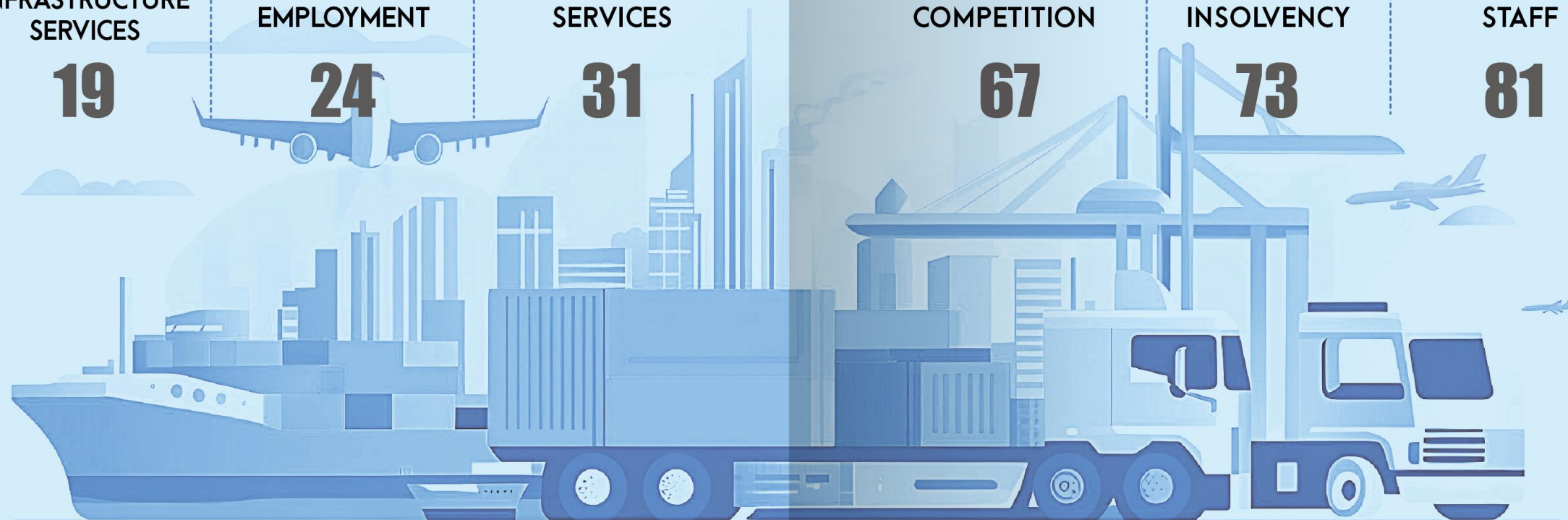
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# PREFACE

Doing business environment is fertile soil for survival and development of enterprises. A sound business environment not only significantly demonstrates the economic soft power, but also serves as one of the key elements of a country's or region's competitiveness. Moreover, it is the essence of building an open economy and enhancing the level and quality of opening up to the outside world. Optimizing business environment is a key move to cultivate and stimulate market vitality and enhance the endogenous driving force for development, which is of great significance for advancing Chinese modernization through high-quality development. Optimizing doing business environment is indeed a tough and long-term endeavor. As the General Secretary Xi Jinping points out, there is no optimal business environment, only better ones. Since the 18th National Congress of the Communist Party of China, China has been continuously advancing the construction of business environment, with gradual improvement in rankings of the global doing business environment. **The Resolution of the Central Committee of the Communist Party of China (CPC) on Further Deepening Reform Comprehensively to Advance Chinese Modernization**, adopted at the 3rd plenary session of the 20th Central Committee of the Chinese Communist Party once again proposed to create a first-class business environment that is market-oriented, law-based, and internationalized, clarifying the direction for further optimizing doing business environment at a new historical starting point, to promote high-quality development and Chinese modernization for China.

As the sole expert-surveyed city across the nation in terms of doing business assessment of the World Bank, it is an important task for Shanghai to take the lead in building a market-oriented, law-based, and internationalized first-class business environment. In 2025, given the thorough implementation of the decisions and deployments of the Central Committee of the Communist Party of China and the State Council on promoting the construction of doing business environment, Shanghai issued **the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment** (known as Action Plan 8.0). Shanghai is intensifying reforms to align with the World Bank B-READY standards and is devoted to comprehensively and systematically optimizing business environment from ten dimensions covering market access, access to business premises, public infrastructure services, labor and employment services, financial services, international trade, tax payment, settlement of commercial disputes, promotion of market competition and handling bankruptcy cases, so as to foster a stable, fair, transparent and predictable development environment for enterprises and other business entities to invest and start businesses, effectively enhancing the experience of enterprises, and continuously boosting their confidence in development.

## 2025 CII

The development vitality of a place is closely related to doing business environment.

—Xi Jinping





# MARKET ACCESS

01



Break down barriers to market access and create a fair access environment

## ● Continually remove hidden barriers and lower access costs for market entities

**Strictly implement the negative list for market access.** To implement a policy for investigating and clearing market access barriers in China, Shanghai must ensure all market access management measures are consolidated into the unified National Market Access Negative List and strictly prohibit any additional administrative approvals or market entry restrictions outside this list. For the areas not explicitly mentioned in the unified negative list, all types of market entities can enter on an equal footing in accordance with the law, with the practice of “extracorporeal circulation” and “hidden approval” eliminated.

**Continuously optimize administrative licensing item management.** Shanghai has compiled a list of intermediary service items for administrative licensing in 2025. For administrative matters managed under the filing system, not requiring market entry bans or licenses, authorities will ensure no licensing is falsely established under the guise of a filing requirement. The initiative emphasizes strengthened, full-lifecycle management for administrative licensing matters, from initial stages to completion. The Shanghai Municipal Government Service Matters Management System will be optimized and upgraded. The annual reporting system on the implementation of administrative licensing will be put into practice.

## ● Facilitate efficient foreign investment access and coordinate access policies

**Offer professional and convenient services for foreign investment access.** Shanghai is promoting the construction of a dedicated window for foreign-related services on the “One-Stop Online Service” platform, offering convenient government services for foreign-invested enterprises and foreigners, and enabling the registration

for foreign (regional) enterprises’ production and business operations within China and the registration of foreign enterprises’ resident representative offices, which can be completed online for the entire process. Shanghai will promote trade facilitation, and encourage and boost foreign investment, aligning with international high-standard investment and trade rules.

**Implement the pilot work of expanding opening up in some fields.** Shanghai allows the establishment of wholly foreign-owned hospitals in designated pilot areas, excluding traditional Chinese medicine (TCM) and public hospitals. Wholly foreign-owned hospitals are allowed in pilot areas such as the Free Trade Zone, the Lingang New Area, the Hongqiao Business District, and the Dongfang Hub International Business District. They are also encouraged in areas with a significant biomedicine industry presence and those with large numbers of foreign residents. Shanghai is actively supporting foreign-funded enterprises in obtaining approval for the pilot programs expanding telecommunications services. This support contributes to creating a first-class business environment for the city’s information and communication industry. The list of recognized overseas professional qualification certificates is to be dynamically released, promoting the recognition of these qualifications in key areas. The filing and approval processes for overseas direct investment (ODI) in key industries, including law and accounting, are being optimized.



Reengineer the enterprise access process and enhance the level of smart governance

## ● Accelerate cross-departmental system interconnection and interoperability to deepen reforms for “efficiently completing one thing”

**Promote the integrated handling of related matters.** The Shanghai Administrative Assistance Management System will be leveraged for enhanced inter-departmental collaboration to ensure efficiency and quality across departments. Shanghai has innovated the “One Thing” service mode, implementing and continuously optimizing the key matters of each batch of integrated services uniformly deployed at the national level, and improving online and offline services. It has newly launched the “One Thing” integrated service, while sorting out the application scenarios with high frequency, wide coverage, high attention, and strong correlation.

**Strengthen the integrated online and offline collaboration.** Highlighting key areas like market access, Shanghai will promote the deep online and offline integration, and the efficient intercommunication of vertical and horizontal systems, and empower window services to improve quality and enhance efficiency. On the back of the “One-Stop Online Service” platform and the government service center, online and offline service zones for benefiting enterprises will be established to provide value-added services for enterprises such as law, finance, talent, science and technology innovation, intellectual property rights, and international trade.



## ● Establish an integrated platform-type service mechanism and create the “Smart and Easy Handling” service brand

**Promote the digital and intelligent upgrade of “Shanghai Enterprise Registration Online”.** In the entire online process of enterprise establishment registration, “intelligent pre-filling of forms, intelligent generation of materials, and intelligent pre-inspection of conditions” have been adopted to achieve “less filling, less submission, and intelligent review” during the handling of affairs, to continuously enhance core service abilities. The intelligent assistance system for enterprise names is optimized, intelligently analyzing the preferences of applicants, and recommending real-time available names to alleviate the business bottleneck of difficult naming.

**Enhance the service level of intelligent customer services.** A unified citywide operation and management system for the “One-Stop Online Service” knowledge base of government affairs is established to support the intelligent customer service of “Xiao Shen” and “online professional human assistance”. The ability of “Xiao Shen” to identify intentions and provide precise responses is enhanced comprehensively to create an intelligent “Xiao Shen” service assistant. The service scope of the “online professional manual assistance” is expanded to achieve “first response within one minute and a 90% resolution rate”. Shanghai will continue to deepen the reform of “One-Stop Online Service” for government affairs, and promote the intelligence, precision, fairness, and accessibility for government services.



Optimize access services and enhance the business experience

## ● Promote the implementation of preferential policies for enterprises and enhance the convenience of policy reach and implementation

**Achieve precise delivery of access policies.** With the “Shanghai Special Zone” for electronic business licenses, policy push services have been launched. The personalized and easy-to-understand policy guidance is directly delivered to the legal representatives and staff of enterprises through the mobile electronic business license program, enabling business entities to understand, remember, and apply the policy guidance. This provides more precise and intuitive policy guidance to assist enterprises in achieving high-quality development. Shanghai has optimized the intelligent guidance for online services, strengthened intelligent search services, and improved the associated retrieval functions for electronic certificates and licenses to fully achieve precise search and intelligent interaction.

**Promote the efficient application and implementation of preferential policies for enterprises.** Relying on the “Sui Shen Dui” service platform for preferential policies for enterprises in this city, the “Policy Double Search” application has been launched to support enterprises in finding policies and policies in finding enterprises. Shanghai will continue to promote the application for “Smart and Easy Handling”, streamlining the

review procedures and application materials, accelerating the progress of policy implementation, enhancing the convenience and transparency of policy application, expanding the scope of “no application required but immediate enjoyment” and “direct and fast enjoyment”, and strengthening the publicity of preferential policies for enterprises.

## ● Focus on the pain points and difficulties in handling affairs to enhance the sense of gain and satisfaction of enterprises

**Improve services for handling and application of licenses and certificates.** Shanghai has been continuously improving the full-process management system for comprehensive industry licensing and further expanding the coverage of industries. Multiple licenses concerned with industry access are integrated into a single comprehensive industry license, which can be handled through the “One-Stop Online Service” platform. The information integrated in the comprehensive industry license has the same probative force as that of relevant individual licenses, which is valid throughout the municipality. Real-name authentication, electronic signatures, and the download of electronic business licenses are simplified, while the “authorized processing” and “batch signature” are introduced, to offer more convenience for the registration of branches of chain enterprises.

**Replicate and promote the standardized registration information database for enterprise addresses.** Shanghai has promoted the centralized handling of cross-district business premises filing and enterprise branch registration, and expanded the coverage of benefits from reforms such as “one license, multiple addresses”. Shanghai has supported early service of registration and licensing for newly opened large commercial complexes and high-quality building premises, to meet the demand for concentrated opening registration in a short time and in large quantities.



Highlight key access sectors and strengthen precise service support

## ● Pay attention to the development trends of key industries and orderly relax access restrictions

**Optimize the market access environment for new business forms and new fields.** Shanghai has promoted the assistance and agency services for science and technology innovation industry projects. Adhering to “unifying all matters”, in principle, one department should coordinate one category of matters and one department should be responsible for one matter, and the First Inquiry Responsibility System is implemented. Special managers of projects are set up to achieve the reform goal of “one-stop” planning and resource government services. Shanghai will strengthen coordination among various departments, sort out and form a flowchart for the approval of science and technology innovation industry projects, and provide enterprises with precise, all-round, and full-process approval agency services.



**Optimize the access environment for catering enterprises.** Shanghai will promote the facilitation of food business license approval for chain catering enterprises, introduce the "Internet + Open and Transparent Kitchen" policy, and exempt small restaurants and beverage stores of less than 150 square meters that implement the "Internet + Open and Transparent Kitchen" policy from on-site verification. Shanghai will promote the "One Thing" service for opening restaurants, optimize pre-licensing services and compliance guidance, and enhance the level and efficiency of government services. Besides, Shanghai will also optimize fire safety inspection prior to business operation, vigorously promote the "notification and commitment system", and reduce the business preparation time for enterprises.

● **Promote innovative development in key regions and encourage exploration and pilot projects**

**Promote the deepening of reforms in Pudong New Area.** The achievements of the reform of "one industry, one license" and the market entry commitment system are consolidated to enhance the convenience of enterprises throughout their full business life cycle. The pilot program focuses on specific industries, with risk element management at its core, exploring the creation of an efficient regulatory model featuring coordinated review and management, technological empowerment, and full-process prevention and control. The integration of "artificial intelligence + government services" is deepened. The innovative applications such as "government digital humans" and "blockchain + electronic materials" are improved. The mechanisms for sorting out, aggregating, governing, sharing, and reusing electronic materials for high-frequency matters are optimized.

**Promote institutional innovation in the Lingang New Area.** The application of the notification and commitment system is expanded in engineering construction and enterprise-related fields, and the pilot program of the architect responsibility system is deepened to promote further integration of engineering construction and comprehensive supervision scenarios in enterprise-related fields, and accelerate the construction of five digital scenarios for "review, management, enforcement and credit", including engineering waste and housing and municipal construction projects. The dynamic management of centralized exercise matters assigned by the municipal and district authorities has been intensified.

**Support the integrated development of the Yangtze River Delta.** With construction of doing business environment in the Yangtze River Delta Ecological Green Integrated Development Demonstration Zone as the focus, efforts should be made to establish unified market access and regulatory rules, and to form a unified and open market with free flow of factors. We will promote cross-provincial government services, expand application scenarios such as "remote virtual windows", "immediate enjoyment without application", and "One Thing" in the Yangtze River Delta, and enhance data resource sharing and mutual recognition of electronic certificates, so as to improve the overall business environment in the Yangtze River Delta region.



## Policies and Regulations

- 1 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)
- 2 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Several Measures of Shanghai Municipality to Boost Innovation in the Service Industry (Hu Fu Ban Fa [2025] No. 5)
- 3 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Key Points of Shanghai Municipality on Promoting the Transformation of Government Functions and the Reform of Administrative Approval System in 2025 (Hu Fu Ban [2025] No. 6)
- 4 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Implementation Plan of Shanghai to Accelerate the Reform of "Artificial Intelligence + Government Services" and to Promote "Efficiently Completing a Task" (Hu Fu Ban Fa [2025] No. 7)
- 5 Notice of Shanghai Municipal Development & Reform Commission on Intensifying and Accelerating Efforts to Advance the "Ten Key Breakthrough Tasks" for Optimizing doing Business Environment in 2025 (Hu Fa Gai Shang Ying [2025] No. 7)
- 6 Notice of Shanghai Municipal Bureau of Market Supervision and Administration on the Issuance of Action Plan of Shanghai Municipal Supervision Departments for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Shi Jian Ying Shang [2025] No. 155)
- 7 Ten Measures of Shanghai to Facilitate Market Access Registration
- 8 Notice of the CPC Shanghai Municipal Committee and Municipal Government on Issuing the Several Measures for Promoting the High-quality Development of the Private Economy in the New Era and New Journey
- 9 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for the Reform on Optimizing Government Services, Improving Administrative Efficiency and Deepening the "One-Stop Online Services" (2024-2026) (Hu Fu Ban Fa [2024] No. 2)



- 10 Regulations of Shanghai Municipality on Optimizing Doing Business Environment (2024 Revision)
- 11 Notice of Shanghai Municipal Commission of Commerce and other nine departments on Issuing the Several Measures on Promoting the High-Quality Development of the Catering Industry in Shanghai (Hu Shang Gui [2024] No. 8)
- 12 Notice on Issuing the Work Plan for Deepening the Expansion of Open Pilot Programs in the Field of Wholly Foreign-Owned Hospitals in Shanghai (Hu Wei Yi [2024] No. 134)
- 13 Notice on Issuing the Several Opinions on Strengthening the Integration of Planning Resources Policy Innovation and Accelerating the Construction of Major Scientific and Technological Innovation Industrial Projects (Hu Gui Hua Zi Yuan Jian [2024] No. 357)

## BUSINESS PREMISES

# 02



The convenience of access to business premises is one of the key indicators of doing business environment measurement. A process of high efficiency but low costs for access to business location can not only reduce barriers to starting a business and invigorate market vitality, but also improve a city's attractiveness to investors and bolster economic prosperity and development. An environment with high transparency and fair competition can intensify investors' confidence and propel innovation and technological advancement. Policy regulations regarding access to business location not only manifest the direction of government support for a particular industry or field, but also serve as a significant channel for collecting enterprise feedback and market information, which may help the government to timely adjust and optimize relevant policies so as to achieve sustainable development and social stability. Hence, optimizing the procedure for access to business location is extremely vital to improving the quality of doing business environment.

In March of 2024, the Shanghai Municipal Planning and Natural Resources Bureau printed and issued the Adhering to Benchmarking Reform: Implementation Plan for Constantly Fostering World-Class Doing Business Environment in the Planning Resources Area, aimed at streamlining and optimizing the whole-process approval service for various projects covering land acquisition, planning permit, completion acceptance, access to municipal public service, and real estate registration. In June of 2024, the Shanghai Housing and Urban and Rural Construction Management Committee and other departments printed and issued the Adhering to Benchmarking World-Class: Action Plan for Constantly Optimizing Doing Business Environment in the Shanghai Municipal Engineering Construction Area, aimed at simplifying the approval process for engineering construction projects and reducing encumbrance of an enterprise during the project approval, so as to promote the smooth progress for engineering construction projects. Data sharing and business collaboration can be achieved through integrating and optimizing the approval process, thereby improving doing business environment for the overall engineering construction. In February of 2025, the Shanghai Municipal People's Government issued the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly



Building a World-Class Business Environment, according to which Shanghai Municipal Bureau of Planning and Natural Resources formulated relevant detailed rules and proposals, continuously centering on the convenience of access to business premises and focusing on enhancing enterprises' experience, thereby creating a first-class business environment in the field of planning and resources. In addition, Shanghai has also launched a set of policy documents conducive to facilitating the access to business premises. Below are the specific measures.

#### ◎ Focus on the connection between construction permits and planning land approval

With regards to the projects which are exempted from the review of construction drawing design documents and the planning permit for construction projects, we will classify and specify the mode of one-stop construction permit. As to the projects which have controllable risks, low costs for error correction and can effectively prevent risks via in-process and post-event supervision, the approval service mode of "commitment notification + tolerance for deficiencies and supplement later" will be adopted, with the planning permit for construction projects to be granted immediately if requirements for commitment notification are met.

#### ◎ Continuous promotion of area assessment

Implementing participants will be propelled to promote area assessments after confirmation of the national land space planning and prior to the land transfer, intensifying disclosure and application of the area assessment results, including the timely disclosure of regional assessment results reviewed by competent departments at the government website, and intensifying the application of regional assessment results in the project approval stage.

#### ◎ Deepen the implementation of "the list of land use"

The results of regional assessment and current status investigation can be accessed by a transfer consultation. In terms of the land supply, the general survey on the current situation, regional assessment results and department management requirements involved with the land parcel shall be offered to the land use right holder, incorporating the basic information of municipal pipelines into the land use list such as water supply, power supply, drainage, communication and roads around the project, so as to reduce the links such as evaluation, investigation and demonstration after the enterprise has acquired the land.

#### ◎ Explore ways to conduct and expand trials of "Multiple Certificates Integration"

In order to improve the approval efficiency and simplify and consolidate approval procedures, we will explore ways to carry out and expand the trials for integrating two certificates of "planning permit for construction land use" and "planning permit for construction projects", so as to gradually realize information sharing for land supply, planning permit, construction permit, completion acceptance and real estate registration and intensify "exemption of two submissions".

#### ◎ Expand the list of planning permit exemptions

Centering on the improvement of the living environment, the lift of the life quality, and the efficient use of space resources of business operation projects, we will further expand the list of "exemption" from the planning permit. We will expand the scope of exempting the approval and issuance of the planning permit for construction engineering projects from "various added auxiliary facilities of the old residential communities, urban public space and production and business operation projects in the Municipality for the purpose of optimizing functions and improving quality" to "the projects added to or rebuilt for the public buildings under the premise of ensuring safety and not affecting the neighboring rights and interests", and also carry out supervision through enhancing street and town planning as well as the masses' self-governance.

#### ◎ Extend the scope of "One Certificate for Multiple Verification"

We will explore ways to extend the applicable scope for projects of "One Certificate for Multiple Verification", extending such scope to commercial, office, and affordable housing projects, with the consent of the district government. We will further optimize the process for handling of comprehensive completion acceptance, build up the mode of engineering construction project acceptance inspection applicable to different project types and risk levels, and standardize advanced service and specify the handling of acceptance inspection by stages, so as to improve the closed-loop management of all professional acceptance items if "conditions for passage are met".

#### ◎ Implement the requirements of "Mapping and Calculating Integration"

The project types of "Mapping and Calculating Integration" will be extended to public projects without involvement with division of property rights and apportionment of common areas, such as administrative offices, commercial offices, culture and education,



and sports and health projects, from industrial projects such as factory buildings and warehouses. Following the acquisition of surveying and mapping results for projects meeting the standards of "Mapping and Calculating Integration", the acceptance inspection of planning resources completion, completion acceptance filing, and the first real estate registration can be handled simultaneously through the online platform, to realize the "certificate issuance upon completion". We will reinforce the results of the "Mapping and Calculating Integration" application in real estate registration and intensify the credit system construction for surveying and mapping units.

#### ◎ Specify and improve the fire control inspection reform

The filing of fire control acceptance of other construction projects shall be subject to management by grade and classification. As to other construction projects with the total investment value of below RMB1 million and built-up area of below 300 m<sup>2</sup> within the administrative area of Shanghai Municipality, the filing of fire control acceptance shall be performed via Notification and Commitment system, with the construction management department of each district and the management committee of particular areas to issue the filing certificate as per the letter of commitment of the construction unit and guide the sub-district and towns within the jurisdiction to carry out spot checks. The whole process of fire control acceptance matters for various projects, including historical protection and low-risk industrial projects, will be incorporated into the approval management system.

#### ◎ Deepen the reform on environmental impact assessment and pollutants discharge license

We will promote the preparation of detailed plans for the industrial parks (including industrial bases and industrial communities) and eligible flock areas outside the industrial parks in the Municipality, carrying out environmental impact assessments and incorporating the same into regional assessments, with optimized and simplified measures such as simplified form for environmental impact assessment, notification of commitment and sharing of regional environment quality monitoring data applicable to specific projects by classification.

#### ◎ Improve transparency of planning and building permit information

The Service Guide concerning approval for engineering construction projects will be disclosed and timely updated on the "Integrated Online Platform" to facilitate the access to building permits, completion acceptance inspection, and other related matters for the public. In the special column of doing business environment of the "Access to Business

Location" which has been online, laws and regulations, policy documents and planning of various tiers regarding planning and construction will be disclosed and timely updated, facilitating the enterprise to inquire relevant planning information online, on the back of "locating regulations as per the drawing" via "one map".

#### ◎ Introduce a one-stop online verification platform for due diligence on encumbrances

Real-time information related to real estate registration, encumbrance, state of business operation, national land space planning, and land use is available via the one-stop online verification platform for due diligence on encumbrances to reduce costs for encumbrances verification and improve the convenience of due diligence. Meanwhile, the Shanghai real estate registration complaint platform and the cadastral inventory complaint platform are integrated to enhance the supervision of the enterprise and people.

#### ◎ Optimize collaboration services for real estate registration

We will optimize the "One Thing" system for joint transfer of ownership for real estate registration, transaction, taxation, and utilities. Relying on the "Integrated Online Platform" of the municipal government, we will optimize the "One Thing" system for paying off the home loan, with the registration department, banks, and other departments to realize intelligent and quick approval for "paying off the house loan" via "whole process online handling". We will optimize the "no meeting" handling service for real estate mortgage registration launched through cooperation with financial institutions, further advancing the registration services, such as the joint handling of certificate delivery and mortgage, mortgage for loan transfer with collateral, and transfer of ownership with mortgage. We will also optimize the "online handling" for real estate seizure registration implemented jointly with the court.

#### ◎ Deepen and expand reform pilots for the architect accountability system

When carrying out completion acceptance inspection, the construction unit can entrust the responsible architect to organize participation units to perform. On the premise of not affecting public safety and controllable risks, responsible architects are authorized to take technical control for some professional acceptance inspection matters at the stage of comprehensive completion acceptance inspection in Pudong New Area, simplifying and optimizing procedures for acceptance inspection as well. We will explore and study the supervision mode adaptive to the development of architect accountability system, conducting a study on architect responsibility system practice, liability insurance, and improving the insurance products.



### ◎ Optimize real estate registration services based on the big data resource platform

Transform and upgrade the “One Thing” system for housing transactions, optimizing independent preparation and assistance for materials, and supporting exemption from submitting more application materials. We will innovate the full life cycle registration service for project construction, such as “delivery of certificate immediately upon delivery of land” and “joint handling of land delivery, certificate delivery, and mortgage”. By optimizing the handling of high-frequency matters such as acceptance check of planning and resources (pipeline engineering) upon completion, and mortgage right registration (the first registration) of construction projects, smart review with less filling out and fewer submissions can be achieved to enhance the efficiency of project application and approval.

### ◎ Facilitate the real estate transfer between enterprises

We will promote the “whole-process online handling” for the registration of real estate transfer between enterprises. We will promote the demonstration model of cross-provincial services with “whole-process online handling” as the main part and offline assistant handling as the supplement in the Yangtze River Delta region, advancing the “whole-process online handling” step by step to gradually realize full coverage of all types in the entire area.

### ◎ Encourage the establishment of a unified operating entity platform for regional property rights

“To encourage the establishment of a unified operating entity platform for regional property rights” is proposed at the municipal level for the first time to encourage unified operation and management across buildings and blocks and to encourage operation as a whole among platform enterprises with professional operational capabilities, elevating the abilities of friendliness, doing business and investment attract as well as special professional services, thus building up a favorable business ecosystem.

### ◎ Expand the scope of application of policies regarding integrated land use management requirements

Based on the pilot program of the Integrated Management Requirements (M0) policy for the industrial land in Zhangjiang Science City, the management will be expanded to nationally announced development zones or industrial communities that are eligible to apply the M0 policy. Under the condition that industry plays a dominant role and the requirements concerning environmental protection, safety, and adjacent relations are met, the land usage can be converted or mixed among industrial, research and development, and warehousing (except for hazardous chemicals warehousing) purposes.



## Policies and Regulations

- 1 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)
- 2 Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment in the Planning and Resources Sector (Hu Gui Hua Zi Yuan Jian [2025] No. 87)
- 3 Implementation Opinions of General Office of the Shanghai Municipal People's Government on Promoting Renewal of Commercial Buildings (Hu Fu Ban Fa [2025] No. 13)
- 4 Adhering to Benchmarking World-Class: Action Plan for Constantly Optimizing Dong Business Environment in the Shanghai Municipal Engineering Construction Area (Hu JianJian Guan Lian [2024] No. 249)
- 5 Adhering to Benchmarking Reform: Implementation Plan for Constantly Fostering World-Class Doing Business Environment in the Planning Resources Area (Hu Gui Hua Zi Yuan Jian [2024] No. 94)
- 6 Notification of General Office of Shanghai Municipal People's Government on Issuance of the Action Plan of Shanghai Municipality on Adhering to Benchmarking Reform and Constantly Fostering World-Class Doing Business Environment (Hu Fu Ban Fa [2024] No. 1)
- 7 Opinions on Further Improving Detailed Planning Implementation and Intensification in Shanghai (Hu Gui Hua Zi Yuan Jian [2024] No. 336)
- 8 Action Plan for Strengthening Integrated Innovation and Continuously Optimizing doing Business Environment in Shanghai (Hu Fu Ban Gui [2023] No. 1)
- 9 Several Opinions on Comprehensively Promoting High-quality Use of Land Resources in Shanghai Municipality (Hu Fu Gui [2023] No. 12)
- 10 Shanghai Municipality's Implementation Scheme for Strengthening Integrated Innovation of Planning Resources to Improve doing Business Environment (Hu Gui Hua Zi Yuan Jian [2023] No. 79)



- 11 Planning Resources Implementation Opinions on Accelerating the Transformation of Development Mode and Highlighting High-Quality Development of Urban Renewal in this Municipality (Trial) (Hu Gui Hua Zi Yuan Yan [2023] No. 448)
- 12 Implementation Opinions on Promoting Integrated Development of Urban Functions and Innovating Flexible Management of Planning Land (Trial) (Hu Gui Hua Zi Yuan Xiang [2023] No. 449)
- 13 Guideline Opinions on Establishing Joint Work Mechanism of “Responsible Planner, Responsible Architect and Responsible Appraiser” to Promote High-Quality Development of Urban Renewal (Trial) (Hu Gui Hua Zi Yuan Feng [2023] No. 450)
- 14 Notification on Well Performing Housing Transaction via “One Thing” to Further Lift Service Efficiency (Hu Gui Hua Zi Yuan Deng [2023] No. 12)
- 15 Implementation Measures for Planning Resources in Innovation Pilots of Doing Business Environment in Shanghai (Hu Gui Hua Zi Yuan Jian [2022] No. 181)
- 16 Notice on Promoting the Land Use List System Reform for Social Investment and Initiating New Land Transfer Consultation Form (Hu Gui Hua Zi Yuan Yong [2022] No. 395)
- 17 Notification on Further Intensifying “Integrated Multiple Survey” Reform for Engineering Construction Projects in the Municipality (Hu Gui Hua Zi Yuan Tiao [2022] No. 211)
- 18 Several Provisions on Enhancing Management over Commercial Land Transfer in the Municipality (Hu Gui Hua Zi Yuan Gui [2022] No. 2)
- 19 Work Proposal for Paying Off House Loan via “One Thing” (Hu Gui Hua Zi Yuan Deng [2022] No. 200)
- 20 Several Measures for Further Deepening the “Integrated Multiple Survey” Reform (Hu Gui Hua Zi Yuan Tiao [2021] No. 97)
- 21 Notification on Promoting Area Assessment Work for Optimizing Doing Business Environment (Hu Gui Hua Zi Yuan Xiang [2021] No. 106)
- 22 Several Provisions for Intensifying Management on Industrial Land Transfer in Shanghai (Hu Gui Hua Zi Yuan Gui [2021] No. 6)

- 23 Technical Provisions for Real Estate Registration in Shanghai (Hu Gui Hua Zi Yuan Gui [2021] No. 1)
- 24 Notification on Comprehensive Promotion of “Immediate Receipt” for Housing Transaction Transfer Registration in the Municipality (Hu Zi Ran Zi Yuan Deng [2021] No. 9)
- 25 Several Measures for Further Deepening Administrative Approval System Reform and Accelerating Advancement of Major Project Construction (Hu Fu Gui [2020] No. 16)
- 26 Provisions on Detailed Planning for Implementation of Deepening Management in Shanghai (Hu Gui Hua Zi Yuan Xiang [2020] No. 503)
- 27 Standards for Planning Resources Acceptance Work for Engineering Construction Project Completion in Shanghai (Hu Gui Hua Zi Yuan Jian [2020] No. 59)



## PUBLIC INFRASTRUCTURE SERVICES

# 03



On January 24, 2025, General Office of the Shanghai Municipal People's Government issued the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1). With regards to public infrastructure services, the Action Plan states that efforts will be made to promote service packages of power access and contract-based power access services, and to construct power infrastructure appropriately in advance in order to facilitate power access. Administrative regulations on information disclosure of water utility companies will be formulated. The construction and management of the supportive communication facilities in industrial parks and commercial buildings will be strengthened. Subsequently, relevant commissions and office bureaus also unveiled work proposals on deepening accordingly.



### Continuously optimize and improve doing business environment for power access in Shanghai

In order to continuously optimize and improve doing business environment for power access in Shanghai, in accordance with national and municipal requirements for deepening reforms on business environment and administrative approval systems, as well as the Regulations on Optimizing Doing Business Environment, the Regulations of Shanghai Municipality on Optimizing Doing Business Environment and the Management Measures of Shanghai Municipality for Notification and Commitment of Administrative Approval, the Shanghai Municipal Development & Reform Commission revised the Measures for Implementation of Shanghai Municipality on Further Optimizing Business Environment in Power Access (Hu Fa Gai Gui Fan [2019] No. 15), and issued the Measures for Implementation of Shanghai Municipality on Further Optimizing Business Environment in Power Access on Dec. 30, 2024. The Implementation Measures are applicable to those low-voltage non-residential users who carry out "Three Zeros" services in terms of applying for new installations, capacity expansion,

and other business expansion services across Shanghai, with conditional power access projects for 10kV users referring to the Measures for performance. The users' application for power access will be accepted through a single window at power grid enterprise. The handling procedures are simplified to two steps, namely, application for electricity use and installation of meters upon completion, which, in principle, shall be completed within 10 days, with the duration of government administrative approval not exceeding 2 days.

### Promote the power access service package.

In accordance with the Notice on Carrying Out Special Rectification of Users' Power Connection Projects in the Municipality by the Shanghai Municipal Commission of Economy and Information Technology and the East China Energy Regulatory Bureau of National Energy Administration of the People's Republic of China, power supply enterprises shall establish and disclose "power connection service packages", specifying the norms, procedures and standards of installation application, fully and transparently tracking in the whole course by digital means, so that users can obtain real-time information for the project progress. In the principle of "equality, willingness and consensus through consultation", a contractual power connection service is introduced, with an explicitly-stated and reasonable construction period, to meet users' reasonable power connection demands.



### Build power infrastructure moderately ahead of schedule

On Jul. 24, 2025, Shanghai Municipal Transport Commission issued the Guidelines for the Construction of Public Charging Networks in Shanghai, dividing the city into "development zones", "maintenance zones" and "control zones" in a grid manner as per the matching of supply and demand sides of public charging facilities, and directing the orderly development of public charging facilities in each zone. In the "development zone", the third-party charging operating enterprises are encouraged to build public charging facilities in advance as appropriate, after taking into account the resources such as parking space in parks and grassy areas, as well as the idle land.



### Implement regular regulatory policies on environmental sustainability in the water supply sector and formulate management regulations for information disclosure of public water supply enterprises

On Mar. 11, 2025, Shanghai Water Authority issued the Work Program for Deepening Reform on Benchmarking to Enhance Enterprises' Experience and Continuously Optimize Business Environment in Water Supply and Drainage.



### ● Regularly conduct supervision over the reliability of water supply.

Implement the requirements stipulated in the Shanghai Water Supply Reliability Control Plan (Trial), timely carrying out annual assessment on water supply reliability, and making public the evaluation results of water supply reliability in the respective region, as well as rewards and punishments for water supply enterprises. Strictly put in place the approval system for temporary water supply suspension permits, intensify in-operation and post-operation supervision, timely publicize the planned water supply suspensions, and effectively improve the reliability of water supply services.

### ● Strictly implement construction qualification requirements for water supply and drainage connection; deepen and optimize the procedures for drainage connection.

Comprehensively sort out qualification requirements of construction for water supply and drainage, providing information related to construction qualification requirements. Each and every water supply and drainage connection entity shall strictly comply with applicable laws and regulations in the construction field, ensuring that the entities and personnel of water supply and drainage connection construction have possessed the required construction qualifications. The level of water supply and drainage connection services will be continuously lifted, with water supply and drainage connection service units to complete construction services for the project of water supply and drainage connection within six (6) natural days.

### ● Continuously promote the standardization of public water supply information disclosure.

Propel the earnest implementation of the Provisions of Shanghai on Information Disclosure Management of Public Water Supply Enterprise by the water supply enterprises across the municipality. Further standardize the information disclosure of public water supply enterprises in the municipality. Add the disclosure of water supply costs and refine service information, adhering to the principle that openness is the norm, and non-disclosure is the exception. Clarify the time limit for information disclosure and handling procedures for appeals, ensuring that applicants are entitled to obtain information closely related to their own rights and interests.

### ● Explore to carry out water supply sustainability.

We will constantly well perform the water conservation work. We will promote the practice of Technical Specifications for Sludge Treatment and Disposal in Urban Water Supply Plants, formulating and introducing the rules for sludge treatment and disposal in urban water supply plants of the Municipality to ensure the real practice of standards. We will explore the promotion and application of wastewater reuse technology in water supply plants, promoting the formulation of standards for the General Technical Requirements for Wastewater Reuse in Water Supply Plants, and carrying out the wastewater reuse technology in some pilots of water supply plants.



Intensify the construction and management of the supportive communication facilities in industrial parks and commercial buildings to continuously optimize doing business environment

The construction and management of the supportive communication facilities in industrial parks and commercial buildings will be strengthened to ensure enterprises' voluntary choice of broadband access and to realize synchronized coverage of the mobile network.



## Policies and Regulations

- 1 Implementation Opinions of Shanghai Municipal People's Government on Deepening Reform on Environmental Impact Assessment and Pollutants Discharge License System (Hu Fu Gui [2024] No. 8)
- 2 Action Plan for Adhering to Benchmarking the World-Class: Constantly Optimizing Doing Business Environment in Engineering Construction Area of Shanghai Municipality (Hu JianJian Guan Lian [2024] No. 249)
- 3 Action Plan of Shanghai Water Authority for Adhering to Benchmarking the Reform, Improving Water Supply and Drainage Service and Constantly Optimizing Doing Business Environment (Hu Shui Wu [2024] No. 150)
- 4 Implementation Plan of Shanghai Municipal Bureau of Ecology and Environment for Adhering to Benchmarking the Reform: Constantly Optimizing Doing Business Environment in Environmental Area (Hu Huan Fa [2024] No. 64)
- 5 Several Measures for Deepening Reform on Environmental Impact Assessment and Pollutants Discharge License System to Support Integrated Circuit Industry Development (Hu Huan Gui [2024] No. 4)
- 6 Measures of Shanghai Municipality for Information Infrastructure Administration (Shanghai Municipal People's Government Order No. 75)
- 7 Twenty Provisions for Intensifying Integrated Innovation and Constantly Optimizing Doing Business Environment in Information and Communications Industry of Shanghai Municipality



- 8 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)
- 9 Provisions of Shanghai on Information Disclosure Management of Public Water Supply Enterprises (Hu Shui Wu Gui Fan [2024] No. 6)
- 10 Measures for Implementation of Shanghai Municipality on Further Optimizing Business Environment in Power Access (Hu Fa Gai Gui Fan [2024] No. 14)
- 11 Work Program for Deepening Reform on Benchmarking to Enhance Enterprises' Experience and Continuously Optimize Business Environment in Water Supply and Drainage (Hu Shui Wu [2025] No. 98)



Labor is a key measurable indicator of doing business environment. Shanghai Municipal Human Resources and Social Security Bureau, Shanghai Municipal Development and Reform Commission, Shanghai Municipal Finance Bureau, Shanghai Municipal Education Commission, and other relevant departments are helping to take the lead in creating a first-class environment that is market-oriented, law-based, and internationalized, focusing on improving the feelings of enterprises and employees.

#### ◎ High-quality employment market

##### ● High-quality employment for workers

**Improve the public service system for high-quality employment.** Shanghai will coordinate resources to build employment service stations and odd-jobs markets "in the doorway", propose a "15-minute employment service circle" in terms of strengthening public employment construction, as well as link up the "10+N" public employment service activities and consolidate the "Happy Employment Shanghai Plus" initiative, extending the employment service network to the end of the community. As of August, 2025, over 400 stations had been built in the municipality, comprehensively covering six core functions, namely, employment demand investigation, job recruitment, supply and demand matching, ability enhancement, aid and assistance, as well as entrepreneurship guidance.

**Continue to offer start-up support and expand the coverage of entrepreneurship training.** Shanghai will continuously optimize entrepreneurship services, systematically enhance entrepreneurial abilities, accumulate entrepreneurial experience, and upgrade the entire chain of entrepreneurship services covering consultation, training, incubation, and financing. Among them, special entrepreneurship support packages



are launched for college graduates, such as tax and fee reductions, a subsidy of RMB 8,000 for first-time entrepreneurs, and housing loan guarantee conditions. In terms of settling down, efforts should be accelerated to establish a tiered rental housing system featuring “one bed, one room, and one house”. With the four-party linkage mechanism of “government - universities - enterprises – society”, precise and targeted policies and resources are unleashed to offer full-cycle support for young talents from start-up incubation to stable and prosperous life and work.

### ● Security for employers

**Provide guarantees for talent recruitment for key enterprises and leverage professional human resource agencies.** The platform for enterprise and public employment security is optimized and upgraded to offer personalized services by implementing a “one enterprise, one policy” approach through creating detailed records for key enterprises, consolidating employment requirements from various businesses, and assigning dedicated employment service specialists. As of the beginning of 2025, cumulatively 24,500 person-times of employment are provided for over 2,100 key enterprises. Multi-dimensional recruitment guarantees are carried out simultaneously, with “small but specialized” on-site job fairs organized by industry, position, or group, coordinating with the relevant human resources and social security departments of each district to carry out special activities like the “Spring Employment Promotion Special Action”. A precise matching platform is built to strengthen the support for enterprises' employment. Human resources service institutions are encouraged to fully leverage their professional advantages. Take the “Bole” incentive as an example. Funds are used to reward human resources service institutions with remarkable contributions.

## ◎ High-quality human resources

### ● Cultivation of talents

**Fast and precise skills training.** Shanghai will accelerate the implementation of the project on doing practical things for citizens, namely, “to cultivate 50,000 skilled talents of senior workers and above”, and adapting to industrial development and people's livelihood security at a faster pace, focusing on key industries and key groups. Shanghai Foreign Service is promoted to establish an industrial university to build a high-level comprehensive skills training platform for the industry. Administrative licensing procedures are simplified for social training agencies, implementing the notification and commitment system for the establishment of vocational training institutions and training programs. The foundational role of educational institutions is enhanced, intensifying the primary responsibility of enterprises, exploring the building of an “industry-education-evaluation-skill ecosystem” training project, as well as the establishment of multi-party collaborative talent training bases targeted at key industrial fields and regions.

**Innovation of the vocational skills training evaluation system.** Under the guidance of the Ministry of Human Resources and Social Security, a batch of new occupation projects are selected to pilot the development of new occupation standards and question banks to support research institutions in various industries, key enterprises, and all kinds of colleges and universities, highlighting the three leading industries and two major areas of people's livelihood, and developing a batch of evaluation norms and question banks for specialized vocational ability projects. Enterprises are encouraged to independently conduct skills evaluation and explore the evaluation model of “One Examination, Two Certification” for vocational skills level certificates and authoritative skills certification of enterprises. Colleges and universities are encouraged to establish vocational skill assessment organizations, exploring pilot programs for integrated training and assessment of “course and certificate integration”, and implementing the system of “academic certificates + several vocational skills certificates”. Shanghai will also introduce international skills certification brands, formulate and release a batch of directories for the comparison and recognition of overseas vocational skills certificates, and launch pilot projects for the comparison and recognition of overseas vocational skills.

**Ensure the cultivation of skilled talents.** Shanghai will strengthen the cultivation of high-skilled talents in key areas and intensify efforts in training and evaluation, centering on the fields of “3+6” new quality productivity, people's livelihood security, and new forms of employment. For the purpose of the training initiative of the “Skills Illuminate the Future”, workers are encouraged to enhance their vocational skills in an employment-oriented manner, while a tiered subsidy policy system with three subsidy directories and five levels in each category will be established. Efforts will be intensified to cultivate urgently needed and high-level skilled talents, and the improvement of the vocational skills training mechanism will be accelerated. The salary levels for urgently needed and scarce skilled talents are released regularly, with those of higher skills receiving higher salary and higher salary increases. From 2019 to 2023, the average annual salary of skilled talents increased by 32%, presenting a benign mechanism of “salary increase for skilled experts”.

### ● Retention of talents

**Actively promote enterprise annuities.** Since August 2023, the Lingang New Area has implemented a talent enterprise annuity system, strengthening support and guarantee for introduced talents and motivating enterprises to gather and retain outstanding talents, through optimizing the medium and long-term incentive and social security system for talents. At present, the human resources and social security departments of all districts in this city are promoting the implementation of this proposal, encouraging enterprises and talents within their districts to participate in. This not only leverages the medium and long-term incentive role of annuities for talents, attracting more high-quality enterprises and talents to settle down, but also simultaneously enhances the retirement security level of enterprise personnel, achieving the dual goals of talent development and improvement of people's livelihood.



Shanghai aims to explore high-level institutional opening up, promote the development of key industries and talents gathering, improve the professional qualification and title system, and continuously improve overseas professional qualification recognition mechanism. Shanghai provides convenient guarantee services for the classification of the personnel in A and B recognition lists, supports the direct application and assessment of the personnel in the C recognition list, and promotes the corresponding policies for the tiered and classified mutual recognition of D category projects, aligning with domestic professional qualifications, professional certifications, or professional and technical titles. The dynamic adjustment of the selected items on the list is strengthened, and the internationally recognized and urgently needed overseas professional qualifications are incorporated into the recognition list in Shanghai. At the same time, a unified citywide certificate query and verification service platform will be established to offer certificate query and verification services for certificate holders and offer a more convenient recognition channel for talents holding overseas professional qualification certificates.

#### ◎ Diversified labor dispute resolution

##### ● Convenience of labor supervision arbitration

**“One-stop acceptance” for labor supervision and labor arbitration.** Shanghai will continue to leverage the role of the “one-stop acceptance” system for labor supervision and labor arbitration to provide one-stop services for workers’ rights protection, preventing them from going to the wrong place or seeking rights protection from multiple sources. Meanwhile, all districts and departments will efficiently assist in handling matters to enhance the service level for people.

**The “labor dispute resolution + employment assistance” working mechanism.** The “one-stop” service for “labor dispute resolution + employment assistance” will be added and deepened, while the “one-stop acceptance” function will be expanded. We will give full play to the function of the “15-minute employment service circle” through guiding and precisely pushing unemployment issues for the workers, while solving matters related to the labor rights protection for workers and effectively safeguarding their legitimate rights and interests.

##### ● Promote diversified dispute resolution and pre-case resolution mechanisms to foster harmonious and stable labor relations

The human resources and social security bureaus of all districts in this municipality have guided the sub-districts to comprehensively promote the source governance for labor disputes. Common disputes, such as salary settlement and economic compensation, are efficiently resolved through the pre-case mediation carried out by labor relations mediators. It is proposed to integrate and strengthen collaboration between human resources and social security departments’ arbitration bodies and the courts’

trial mechanisms to create a unified, full-chain system for handling labor disputes. Key elements include connecting arbitration and trial procedures more effectively through enhanced collaboration between respective “circuit” bodies, establishing a top-down framework for this cooperation, and building a complete system that covers the entire lifecycle of a dispute from prevention and mediation to arbitration and litigation. The goal is to improve efficiency in managing labor relations at the grassroots level and ensure regional labor stability.

#### ◎ Reasonable and moderate social insurance policies and social services

##### ● Implementation of subsidy policies

**Unemployment insurance and work-related injury insurance.** To ensure the long-term sustainable development of social insurance funds, the implementation of phased unemployment insurance rate policy will be sustained. Unemployment insurance contribution rates will remain at a total of 1%, with employers and individuals each contributing 0.5%, to maintain fund sustainability. Work-related injury insurance will use the national benchmark rates for industries to ease the financial burden on businesses.

**Adjust the minimum wage standard as appropriate.** Given the overall consideration of legitimate rights and interests of both enterprises and employees, the monthly minimum wage standard in Shanghai is adjusted to RMB2,690 from RMB2,590, while the hourly minimum wage standard is adjusted to RMB25 from RMB24, from July 1, 2025.

##### ● Promote the implementation of convenient policies for human resources and social security

**Enhancing enterprise services through preferential policies by simultaneously advancing digital transformation and process optimization (“the Dual Track Basis”).** On the one hand, relying on the “Suishendui” platform, a one-stop service of “investigation - inquiry - implementation - evaluation” for policies at municipal and district levels is realized, using the “Policy Calculator” to enhance policy accuracy, expand the coverage of “immediate enjoyment without required application”, and strengthen policy reach through full-media promotion. On the other hand, the “One-Stop Online Service” platform is upgraded, expanding integrated services such as “One Thing for Entrepreneurship”, deepening the model of “immediate enjoyment without required application + direct and fast enjoyment”, and simultaneously completing the intelligent 2.0 transformation of the 12333 hotline (1-minute response rate /90% resolution rate). The policy supply will be continuously optimized through special supervision and third-party assessment to ensure that enterprises can “accurately identify, understand, and apply”.





### Policies and Regulations

- 1 Action Plan for Focusing on Enhancing Enterprises' and Workers' Experience and Constantly Optimizing Business Environment in the Human Resources Sector (Hu Ren She Fa [2025] No. 83)
- 2 Regulations of Shanghai Municipality on Optimizing Doing Business Environment (2024 Revision)
- 3 Opinions of the Ministry of Human Resources and Social Security and Four Other Departments on Further Improving the Public Service System for Employment (Ren She Bu Fa [2025] No. 21)
- 4 The Opinions of the CPC Central Committee and the State Council on Promoting High-Quality and Full Employment Through Employment-First Policy (Zhong Fa [2024] No. 18)
- 5 Implementation Measures for the Shanghai Human Resources Service "Bole" Award Program (Hu Ren She Gui [2022] No. 25)
- 6 Notice on Further Optimizing the Policies on Subsidizing Vocational Skills Improvement (Hu Ren She Gui [2025] No. 7)
- 7 Several Measures for the Pilots of Deepening the Reform on the Vocational Skills Evaluation System in Shanghai (Hu Ren She Zhi [2025] No. 100)
- 8 Notice on Further Improving the Policies and Measures for Supporting Entrepreneurship in Shanghai Municipality (Hu Ren She Gui [2023] No. 1)
- 9 Notice on Doing a Good Job in Employment and Entrepreneurship for College Graduates in Shanghai in 2025 (Hu Jiao Wei Xue [2025] No. 23)
- 10 Implementation Opinions on Regulating Administrative Inspections Involving Enterprises in Shanghai Municipality (Hu Fu Ban Fa [2024] No. 34)
- 11 List of Minor Violations in Human Resources and Social Security Not Subject to Administrative Penalties As Per the Law (1) (Hu Ren She Gui [2025] No. 5)

- 12 Implementation Plan for 2025 Shanghai Municipal Project of Doing Practical Things to Benefit Citizens: Cultivating an Additional 50,000 Skilled Talents of Senior Workers and Above (Hu Ren She Zhi [2025] No. 87)
- 13 List of Recognition of Overseas Professional Qualification Certificates in Shanghai (2.0 Version) (Hu Ren She Zhuan [2024] No. 365)
- 14 Implementation Measures for Talent Enterprise Annuity in the Lingang New Area of China (Shanghai) Pilot Free Trade Zone (Hu Zi Mao Lin Guan Gui Fan [2023] No. 11)
- 15 Notice on the Combined Implementation of Policies of One-time Employment Absorption Subsidy and One-time Job Expansion Subsidy for Key Groups in Shanghai Municipality (Hu Ren She Gui [2025] No. 6)
- 16 Notice on Matters Concerning the Rates of Unemployment Insurance and Work-related Injury Insurance in Shanghai Municipality (Hu Ren She Gui [2024] No. 25)
- 17 Notice on Adjusting the Minimum Wage Standard in Shanghai Municipality (Hu Ren She Gui [2025] No. 10)
- 18 Notice of Shanghai Municipal Development & Reform Commission on Intensifying and Accelerating Efforts to Advance the "Ten Key Breakthrough Tasks" for Optimizing Doing Business Environment in 2025 (Hu Fa Gai Shang Ying [2025] No. 7)





In order to assist Shanghai in fostering first-rated doing business environment worldwide and growing into a benchmarking city in domestic doing business environment, the former Shanghai Banking and Insurance Regulatory Bureau launched thirteen measures regarding “three stability, four construction and six improvement” in 2023. In order to fully implement the spirit of the Central Financial Work Conference and the Central Economic Work Conference, and put into practice the work deployment of Shanghai Municipal Committee and Municipal Government, along with the Regulations of Shanghai Municipality on Optimizing Doing Business Environment (7.0 version), Shanghai Regulatory Bureau of the General Administration of Financial Supervision also issued sixteen policy measures in five major aspects of “smooth financing projects” in Feb of 2024, to boost high-quality economic and financial development of Shanghai and enhance the competitiveness and influence of Shanghai as an international financial center, so as to support Shanghai to further foster first-rated business environment which is market-oriented, law-based, and internationalized. Below are the main contents.

#### ◎ Unblock financing channels and improve the availability of financial services.

##### ● Maintain increment, expansion, quality, and efficiency improvement in inclusive loans.

We will continue to accomplish financial services for market entities such as private enterprises, micro, small, and medium-sized enterprises, and individual businesses, further support entrepreneurship and employment for the young people and women, and build up smooth channels for financial services of multiple dimensions. We will highlight the optimization of credit loan structure and intensify the issuance of first loans, credit loans, and guaranteed loans for small and micro enterprises, non-mortgage loans for intellectual property pledge financing and movable property pledge financing, as well as medium- and long-term loans.

##### ● Vigorously promote the project of first borrower cultivation.

We will continue to advance the project of “thousands of enterprises and millions of households”, exploring the progressive financial service path of “no loan household – first loan household – partner clients”. We will establish the information base for first borrower enterprises, optimize the credit management mechanism and assessment incentive measures for first borrowers, and construct multiple dimensions to safeguard delicate management and culture system for first borrowers, to accelerate effective transformation from no-loan households to loan households.

##### ● Improve partner bank (insurance) characteristic mechanism.

We will continue to carry out the activity of “visiting thousands of enterprises, boost confidence and optimize service”, establishing a sound working mechanism of “RMB100 billion for ten thousand enterprises” and “partner bank (insurance)”. We will expand financial products and service systems, constructing a comprehensive financial service mode of “credit plus” covering savings, settlement, wealth management, and financial consultation. We will cultivate a long-term strategic cooperation relationship featuring “government, bank insurance, industry, park and enterprise”, with partner banks taking the lead to carry out regular exchanges and cooperation with insurance, securities, funds, professional investment institutions, as well as government departments, colleges and universities, providing full life cycle comprehensive services such as business incubation, credit financing, venture capital services and industrial connection.

##### ● Establish and improve a long-term mechanism for economic relief and resolving difficulties.

We will focus on ensuring employment, market and people's livelihood, building up a long-term working mechanism of “relief and financing” for small, medium and micro enterprises, on the premise of controllable risks, helping enterprises and individuals in difficulties to weather the storm through issuing emergency loans, increasing interest expenses reduction, promoting credit record repair, accelerating claims for damaged customers and postponing the premium payment.

##### ● Take combined measures to reduce comprehensive financing costs.

We will encourage greater limit for policy-based and development-based sub-loan cooperation, expand the scope of cooperative institutions, and guide the expansion of the coverage for inclusive financial services. We will improve the scientific pricing mechanism to stabilize financing costs expectations for medium, small, and micro enterprises. We will strengthen the management of cooperative agencies and standards for cooperative behaviors, implementing the list management mechanism for cooperative institutions. We will establish a mechanism for monitoring comprehensive financing costs, strictly prohibiting the third-party cooperative agency from charging fees to customers. We will encourage reduction or exemption of costs in account opening and settlement, maximizing fees reduction and profit concessions to lower comprehensive costs of financial services for market participants.



### ◎ Optimize financing mode and facilitate financial services.

#### ● Establish a financing docking service mechanism.

We will make good use of various business directories and lists, establishing lists of financial needs, financial policies, and innovative products for enterprises and solidly carrying out financial docking services to reduce intermediate links and costs arising out of information asymmetry to the greatest extent. We will enhance communication and connection with leading management sectors of market players and various chambers of commerce, taking the initiative to respond to the needs of enterprises.

#### ● Constantly optimize the loan renewal mechanism.

We will continue to build up a long-term “seamless loan renewal” mechanism to stabilize enterprises’ financing expectations and reduce comprehensive financing costs, in the principle of “three zero”, namely, zero threshold for application, zero costs for handling, and zero cycle for loan renewal. We will practically intensify “loan renewal without principal repayment”, encouraging greater product and service innovation to improve compatibility of finance supply and demand, via medium-term recycling loans subject to the annual review system and by means of borrowing after repaying at any time.

#### ● Construct a financial digital platform.

We will build up a digital integrated service platform for inclusive finance in pilots, aiming at a financial infrastructure platform integrating functions such as financial supply and demand connection, consumer rights and interests protection, and policy publicity. We will promote docking and cooperation of “Shanghai Insurance Code” platform and medical insurance-related departments, diversifying the supply of insurance products, optimizing the service process, and promoting high-quality development of the digital insurance platform. Meanwhile, financial institutions are encouraged to comprehensively apply financial technology methods like big data to construct a digital operation service system and a digital financial service ecosystem.

### ◎ Focus on service entities and enhance financial service strategies.

#### ● Create a supply chain finance demonstration zone.

We will formulate an action plan for the supply chain finance demonstration zone in financial industry of Shanghai, sorting out the list of key industries, cultivating institution pilots for supply chain finance, improving the construction of working system and mechanism for supply chain finance, and building up a supply chain ecosystem to achieve upgrades in the service industry chain. We will reinforce supply chain finance services for the trade at home and abroad, extending the coverage of policy-based export credit insurance.

#### ● Construct a scientific and technological finance demonstration zone.

We will implement graded cultivation for scientific and technological sub-branches of Shanghai banking industry to deepen the professional development of sci-tech finance. Sci-tech enterprises are encouraged to turn intellectual property into assets, improving the ability of independent evaluation and application of intellectual property rights, cultivating benchmarking service institutions, and building up leading areas for intellectual property pledge financing services in China. We will improve the quality and efficiency of sci-tech insurance services, continuously driving the construction of leading sci-tech insurance areas in Lin-gang, and deepening pilots of the risk compensation mechanism for sci-tech insurances. We will deepen the pilot of integrated circuit equipment leasing business of financial leasing SPV. We will provide sci-tech enterprises with full life cycle diversified relay-type financial services, by means of constructing a financial service support system linked by “stock, credit, bonds, and insurance”.

#### ● Intensify green financing development.

We will encourage and support the establishment of green (sub) branches, innovate the development of various financial services based on the carbon emission reduction, enhance financial support for green transformation activities, and promote synergy and collaboration between transformation finance and green finance, so as to assist Shanghai in fostering an international first-rated green financing development environment. Legal financial institutions within the jurisdiction of Shanghai are required to take the initiative to carry out ESG information disclosure, promoting the implementation and construction of environmental pollution liability insurance mechanism in Pudong New Area.

### ◎ Promote cooperation to enhance the security of financial services.

#### ● Establish the inclusive insurance development mechanism.

We will explore a Shanghai version insurance program for small and micro enterprises, promoting inclusive insurance development in all areas by drawing upon the experience gained on key points. We will deepen the cooperative mechanism between banks and insurance companies to improve the cooperation mode of “government + bank + insurance company”. We will continuously promote and standardize the development of the third pillar of old-age insurance. We will actively develop cooperation projects of government and insurance companies, advancing the reform on pilots of tax tax-preferential individual health insurance, continuing to boost development and supply of inclusive insurance products at multiple levels with greater efforts, and practically lifting the ability of insurance protection for people’s livelihood.



### ● Deepen the bank and guarantee cooperation mechanism.

More micro, small, and medium-sized enterprises will be included into the scope of bank and guarantee cooperation, improving the business mode and process for guarantee in batch, improving the issuance efficiency of guaranteed loans, and promoting the expansion of growing bank and guarantee cooperation business. We will fully and well utilize the dividend policy of governmental financing guarantee to offer financing services for micro, small, and medium-sized enterprises with greater efforts.

### ● Intensify efforts to crack down on illegal financial activities.

We will deepen the quality and efficiency of governance on illegal loan intermediary agents, explore and formulate key mechanism points to safeguard the market order and crack down on financial crimes, strengthen the crackdown on illegal financial activities together with relevant departments, and achieve the goal of preventing illegal financial activities beforehand, joint management and addressing both symptoms and root causes against illegal financial activities. Deepening the results of the special project of “compliance, foundation, and safety”, we aim to build up a long-term mechanism for management and control over the behaviors of relevant personnel.

◎ Take the initiative to serve the society and enhance the idea of serving people with financial services.

### ● Comprehensively empower enterprise growth and actively engage in social governance.

We will promote extensive integration of finance into various scenarios such as business operation, entrepreneurship and innovation, financial education, and social governance, turning “passive” service into “active” integration. We will transform the bank insurance outlets into a supplement to channels for government services, to cooperate with the government in fostering doing business environment.

In the Regulations of Shanghai Municipality on Optimizing Doing Business Environment (8.0 version) released in January 2025, more financial institutions are encouraged to participate in promoting more enterprises to disclose their environmental information. Green finance evaluation will be carried out among Shanghai-based banking and other financial institutions. Registration of trust property, such as real estate and equity, and its supporting mechanisms, will be explored and established. Moreover, it is explicitly proposed to boost resource support services such as financing support for small and medium-sized enterprises, financing, and credit enhancement services and financing coordination services. Among them, “innovating financing service for small and medium-sized enterprises and facilitating bank-enterprise coordination and financing matchmaking” are listed into the “Ten Key Breakthrough Tasks” for Optimizing Doing Business Environment in 2025.



## Policies and Regulations

- 1 Notice of the Shanghai Regulatory Bureau of the General Administration of Financial Supervision on Implementing “Smooth Financing Projects” to Optimize Doing Business Environment and Further Support High-Quality Economic and Financial Development in Shanghai
- 2 Notice of Shanghai Regulatory Bureau of China Banking and Insurance Regulatory Commission on Further Improving Financial Services to Optimize Doing Business Environment and Support High-Quality Economic and Financial Development in Shanghai (Hu Yin Bao Jian Fa [2023] No. 24)
- 3 Regulations of Shanghai Municipality on Optimizing Doing Business Environment (2024 Revision)
- 4 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)
- 5 Notice of Shanghai Municipal Development & Reform Commission on Intensifying and Accelerating Efforts to Advance the “Ten Key Breakthrough Tasks” for Optimizing Doing Business Environment in 2025 (Hu Fa Gai Ying Shang [2025] No. 7)
- 6 Regulations of Shanghai Municipality on Promoting the Construction of an International Financial Center
- 7 Notice of General Office of the Shanghai Municipal People's Government on the Issuance of the Action Plan for Strengthening Integrated Innovation and Continuously Optimizing Doing Business Environment in Shanghai (Hu Fu Ban Gui [2023] No. 1)
- 8 Notice of the Shanghai Regulatory Bureau of the General Administration of Financial Supervision and other six departments on Issuance of the Action Plan for Constructing Supply China Finance Demonstration Zone in Banking and Insurance Industry of Shanghai (Hu Jin Fa [2024] No. 33)
- 9 Notice of the Shanghai Regulatory Bureau of the General Administration of Financial Supervision on Opinions for Well Performing Graded Cultivation of Sci-Tech Branches of Shanghai Banking Industry to Improve Sci-Tech Finance Professional Abilities (Hu Jin Gui [2024] No. 1)



10

Notice of Shanghai Regulatory Bureau of China Banking and Insurance Regulatory Commission and other seven departments on Issuance of the Action Plan for Shanghai Banking and Insurance Industry to Support Construction of Science and Technology Innovation Center in Shanghai (2022-2025) (Hu Yin Bao Jian Fa [2022] No. 82)

11

Notice of Shanghai Regulatory Bureau of China Banking and Insurance Regulatory Commission and other seven departments on Issuance of the Action Plan for Promoting Green Financing Development and Fulfilling the Carbon Peak and Carbon Neutrality Strategy of Shanghai Banking and Insurance Industry during the "14th Five Year Plan" period (Hu Yin Bao Jian Fa [2022] No. 83)

12

Notice of Shanghai Municipal Commission of Economy and Information and the Shanghai Regulatory Bureau of the General Administration of Financial Supervision on Well Performing the "Shanghai Industry Green Loan" Financial Service via Collaboration (Hu Jing Xin Jie [2024] No. 471)

13

Notice of General Office of Shanghai Municipal People's Government on Issuance of Notice on Implementation Opinions on Accelerating the Construction of an International Green Financial Hub in Shanghai to Achieve the Carbon Peak and Carbon Neutrality Target (Hu Fu Ban Fa [2021] No. 27)

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Notice of Shanghai Municipal People's Government on Issuance of Several Measures on Setting up Financing Support for Small and Medium-sized Enterprises in Shanghai (Hu Fu Ban Fa [2024] No. 20)



## INTERNATIONAL TRADE

06



### Several Measures for the Special Action to Promote Cross-border Trade Facilitation at Shanghai Ports in 2025

In order to make greater efforts to improve the level of cross-border trade facilitation, and continue to create a market-oriented, legal, and international first-class port business environment, according to the deployments for the special action of cross-border trade facilitation by the General Administration of Customs, along with the tasks in the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment, the Shanghai Municipal Commission of Commerce, together with nine other departments and authorities, recently has issued Several Measures for the Special Action to Promote Cross-border Trade Facilitation at Shanghai Ports in 2025, and formulated the following measures.

#### ● Streamline regulations to enhance the facilitation of trade in goods

**Continue to develop the pilot program that allows qualified bonded oil storage tanks to function both as bonded warehouses and as export supervision warehouses.** Shanghai will continue to develop the pilot program that allows qualified bonded oil storage tanks, used to fuel international voyages, to function both as bonded warehouses and as export supervision warehouses. This will reduce storage costs for businesses and promote the bonded fuel oil bunkering services at Shanghai ports.

**Continue to advance the reform of "Two Certificates Integration" for imported motor vehicles.** The city will continuously streamline import procedures for motor vehicles by integrating certification (Certificate of Import of Goods (Automobiles, Motorcycles) and inspection documentation (Inspection form for Imported Motor vehicles)), enhancing the efficiency of whole-vehicle imports at Shanghai's ports.

**Optimize the service of pharmaceuticals and medical devices for international cruise ships.** The municipal drug regulatory authorities will update the approved list of onboard pharmaceuticals and medical devices for cruise ships as per the actual demand of international cruises, to better meet the replenishment demands of international cruise ships at Shanghai's ports, assigning dedicated codes to the onboard pharmaceuticals and medical devices in the list, for the purpose of easier customs clearance.

**Optimize the distribution control and inspection mode for high-tech goods such as vacuum packaging.** The high-tech enterprises registered in the Yangtze River Delta region, which import vacuum-packaged, light-proof packaged, and constant-temperature stored goods through Shanghai ports and which are subject to the distribution control and inspection mode for high-tech goods, can break through the original restriction that "the destination of goods import and the registered address of the enterprise must stay in the same customs area", and choose any customs in the Yangtze River Delta region as the destination customs as per actual needs, with the inspection instruction concerning the port which is not qualified for opening the container adjusted to implementing the inspection at the destination.

**Further enhance the efficiency of customs clearance for fresh or live agricultural products.** Shanghai will set up a "green channel" for customs clearance of fresh or live agricultural products transported by air and provide 24/7 inspection services for these products by appointment, "priority detection, quick detection, and quick release".

**Implement convenient customs clearance measures for imported goods declared for food use and medical purposes.** According to the measures for commodity classification management of goods declared for food use and medical purposes by national ministries and commissions, products declared for food use will be processed as standard food imports, eliminating the need for a pharmaceutical import certificate. Similarly, goods declared for medicinal use will be handled according to the regulations for medicinal materials. The Shanghai Customs, together with the Shanghai Municipal Administration for Market Regulation, the Shanghai Drug Administration and other departments shall, within their respective duties and responsibilities, intensify supervision over imported food and drugs applicable to the same regulations pursuant to relevant requirements in terms of the import, operation and processing of food and drugs, establishing an information sharing mechanism among departments, urging enterprises to operate in compliance with laws and regulations and transferring the cases suspected of criminal offenses to public security organs for holding accountable for legal responsibilities as per the law.

**Enhance the informatization level of maritime supervision.** Intensify the application of electronic certificates for ship crew members in inspection at entry and exit ports and supervision and inspection in port states, reduce the time spent on certificate issuance, transmission, and verification, and further enhance the ship-to-shore communication efficiency.



### ● Optimize the logistics network and continuously enhance the capacity of logistics hubs

**Optimize the logistics and transportation network of Shanghai Port.** Relying on systems such as the International Container Transport Service Platform (MaaS), block-chain technology is used to enable international logistics and multimodal transport collaboration. Accelerate the development of the "one order system" and "one box system" for multimodal transport. Promote the construction of the inland waterway transport system and accelerate the creation of direct river-sea channels. Continue to promote regulatory models such as "linked loading and unloading" and "departure confirmation" to improve regional logistics efficiency.

**Support development of international transshipment and consolidation services.** Research and pilot the international transshipment consolidation for the entry of small household appliances containing batteries, alcoholic beverages, perfumes, and other international transshipment goods into Shanghai ports, and explore more mixed consolidation models for different business types.

**Further enhance the role of Shanghai as an international aviation hub.** Shanghai has unveiled the strategy to boost its international air transport capacity by increasing flight frequencies and expanding multimodal transportation options like "air-to-air transfer" and "air-rail intermodal transport". This strategy aims to simplify customs processes for imported goods, such as "direct pick-up from the airport", and to foster high-value aviation-related industries, including bonded research and development, bonded maintenance, and characteristic cold chain logistics, within key economic zones like the China (Shanghai) Pilot Free Trade Zone, Lingang New Area, Hongqiao International Central Business District, and the Comprehensive Bonded Zone.

**Optimize air cargo terminal operations.** To enhance efficiency, establish Shanghai airport cargo terminals within customs special supervision areas and surrounding cities, allowing for pre-completion of receiving, palletizing, security checks, and customs clearance. Support the mutual recognition of cargo security measures between the air cargo terminals within Pudong International Airport and Hongqiao International Airport, and between the two airports themselves.

**Optimize the "direct airside transfer" supervision mode.** The process of directly transferring air freight goods from a domestic to an international area at Shanghai Airport, bypassing warehouse handling and security checks, is known as direct airside transfer. This procedure improves efficiency by eliminating intermediary steps like domestic warehouse pick-up, short-distance transport, unloading, and separate security screening.

### ● Strengthen policy support to promote the development of new trade models and forms

**Promote the pilot program for importing used key components for automotive research and development and testing.** The "pilot list" system for the import of used key components for automotive R&D and testing is improved, with the pilot list to be

updated and adjusted as appropriate, allowing for the safe and standardized import of relevant products of enterprises in the list and returning to China for R&D and testing.

**Expand the application of the "inspect first, ship later" model for export LCL (Less than Container Load) goods.** Combining with the multi-format mixed consolidation model, goods of different trade methods, such as cross-border e-commerce and general trade, are supported to enter the supervision operation site in bulk form, undergo customs inspection first, and then be consolidated and shipped according to actual needs.

**Further support the cross-border e-commerce development.** The precise risk assessment is conducted through the interaction of cross-border e-commerce supply chain data, implementing differential sorting for goods arriving at the regulatory site in different packaging types, to achieve operation at the same sites for 9610, 9710 and 9810 customs clearance models. China has expanded a pilot program for the cross-customs area return supervision model (also known as the 9610 model), allowing returned cross-border e-commerce goods to be returned directly across different customs zones. To enhance cross-border e-commerce logistics, this initiative proposes intensifying maritime and air facilitation services for sensitive goods like cosmetics and electronics, and promoting maritime exports of sensitive cross-border e-commerce goods. It also calls for a dynamic evaluation of the air transportation pilot program for sensitive goods to optimize the list of pilot categories and increase the scale of convenient collection and transportation services. Based on the digital management application scenarios of lithium battery aviation safety transportation inspection reports, it is possible to achieve one-time filing for multiple uses. We will also implement relevant policies on "tax refund upon departure and accounting after sale" for cross-border e-commerce exports to overseas warehouses (under the customs 9810 supervision model), and support the development of cross-border e-commerce and overseas warehouses.

**Strengthen support and services for green trade.** To leverage the green and low-carbon supply chain public service platform, integrate resources like standards, certifications, databases, green finance, and green low-carbon technologies. This platform will provide comprehensive carbon accounting, certification, training, and finance services to both leading enterprises and their suppliers, bolstering the adoption of carbon management practices and helping businesses navigate international trade policies by connecting them with third-party service institutions and promoting pilot applications.

### ● Promote interconnection and interoperability, and enhance the trade empowerment of smart ports

**Explore the cross-border recognition of electronic certifications and signatures.** The cross-border pilot programs are being carried out to enable the mutual recognition of electronic signatures and authentication services, aiming to foster cross-platform and cross-regional interoperability of electronic authentication and electronic signatures with overseas trusted enterprise identity authentication institutions and systems.



**Advance paperless cross-border trade.** Shanghai will advance paperless cross-border trade by leveraging the Shanghai Electronic Port to achieve cross-border interoperability of electronic invoices. This initiative will expand the application of electronic bills of lading for sea transport, paperless container release, and electronic air waybills to further digitalize shipping and streamline trade processes.

**Enhance international trade by improving the interconnection and interoperability of the “Single Window”.** According to the deployments of the General Administration of Customs, Shanghai will promote the electronic exchange of certificates with trading partners for areas like navigation, inspection, and origin, and leverage the Shanghai International Trade “Single Window” to facilitate information sharing, mutual recognition of supervision, and coordinated law enforcement among port inspection units. This effort also includes implementing practical measures for joint boarding inspections of international navigation vessels to improve efficiency and convenience.

**Further improve Shanghai’s International Trade Single Window.** It is proposed to deepen the construction of public information platform for aviation logistics and continuously improve the level of public information services for “customs clearance + logistics”. Efforts will be made to promote the online query of the testing status of customs laboratories and the functional upgrade of border inspection-related module. Shanghai will also expand the 24-hour dynamic query scope for international navigation vessels at Shanghai ports and promote the sharing and common use of data resources on vessels entering and leaving ports.

**Continue to promote the pilot of “One Declaration, Dual Clearance” with overseas countries.** Leveraging the Shanghai Electronic Port, Shanghai will continue to promote cooperation with Singapore and other countries and regions in terms of “One Declaration, Dual Clearance”.

**Promote cross-departmental business networking and cooperation in management of outbound crop germplasm resources.** The management of the export of crop germplasm resources will be further optimized to promote the interconnection and interoperability of the filing information of exported germplasm resources, and realize the “one-time submission” by enterprise applications and the “full online processing” for approval and verification.

#### ● **Strengthen enterprise services and further promote cost reduction and efficiency**

**Strengthen joint incentives for (Authorized Economic Operator) AEO enterprises.** All types of financial institutions are encouraged to increase their support for AEO enterprises within the scope of compliance with laws and regulations and policy permits, providing support to AEO enterprises in areas such as financing credit line, financing guarantee, and export credit insurance. Enterprises are encouraged to apply for online certification and update through the China International Trade “Single Window”. Enterprises that actively participate in the pilot program and apply cross-border electronic invoices and other cross-border trade electronic documents

will be given priority to be included in Shanghai’s preferred cultivation and recommendation mechanism.

**Further optimize Shanghai’s port logistics services.** It is proposed to timely forecast the port arrival dynamics of international liner services, and announce the “port opening” time of container liner export containers in advance to facilitate enterprises in reasonably arranging overall logistics operations.

**Facilitate the entry of international transportation service personnel.** To optimize customs clearance for crew members changing shifts, airport ports should enhance existing services like “Exemption from Border Inspection Procedures for Consecutive Flights” and Self-Service for Filing Through Express Channels, ensuring efficiency and convenience for border control for foreign crew members changing shifts in Shanghai.

**Fully enable businesses to leverage free trade agreement (FTA) policies.** By leveraging RCEP policies, authorities should enhance service infrastructure by optimizing the RCEP Enterprise Service Online Zone to provide real-time, two-way query services for preferential tariffs on goods traded under RCEP and other FTAs. It is proposed to organize visits to key enterprises to provide personalized guidance on how to best utilize FTA preferential policies. Additionally, strengthening policy training and capacity building for businesses is crucial for improving their ability to understand and apply FTA rules effectively.

**Continue to standardize port charges.** It is proposed to strengthen price supervision and inspection in key areas such as storage yards, unblock reporting channels, and investigate and deal with all kinds of illegal and irregular charging acts in accordance with the law. It is also raised to guide the port charging entities to promptly disclose information such as charging standards and service items through the Shanghai International Trade “Single Window” and update such information dynamically, supporting inquiries through the mobile APP, and enhancing the transparency of port charging.

**Collaborative strategies for reducing cross-border logistics costs.** To alleviate congestion and optimize logistics, shipping companies should establish a network of strategically located, multiple container pick-up points that customers can choose from based on their specific operational needs, rather than a few congested central depots. Shipping companies are encouraged to establish off-site container pick-up and return points in the Yangtze River Delta, making container handling more accessible for businesses within the delta. To implement centralized container seal distribution, shipping companies should establish dedicated, secure areas within container yards for seal issuance and affixing, or leverage information technology to digitize the process through electronic seals. The Guiding Opinions on Maritime Services for New Three Types Cargo should be implemented to advance reducing logistics costs and improving operational efficiency for “New Three Types Cargo”.

**Improve communication between Shanghai’s government and businesses.** Shanghai will give full play to the role of the port consultation meeting mechanism and the airport consultation meeting mechanism, fully listening to the opinions of interested parties, including shipping enterprises, freight forwarders, customs brokers, cargo



owners, and other stakeholders, and collecting and solving the urgent and difficult problems encountered by market entities. Trade promotion institutions, industry associations, customs agencies, and governments must collaborate to support businesses by disseminating information on preferential policies for enterprises, providing efficient customs clearance, and jointly addressing trade challenges.

**Strengthen trade adjustment assistance.** A central coordination mechanism for trade adjustment assistance will be enhanced and perfected through the Municipal Commission of Commerce in collaboration with relevant municipal departments. A public service platform will be established with industry organizations, business associations, and professional institutions to provide consultation and training for enterprises that encounter operational difficulties due to changes in the external trade environment and other non-market factors. Enterprises will be encouraged to conduct self-adjustment through strategies such as adjusting their market layout, enhancing production efficiency, optimizing marketing channels, and improving risk management practices. Eligible businesses will receive financial assistance in accordance with relevant regulations. Enterprises will be supported in addressing trade friction issues, including “two anti and one safeguard” measures: (anti-dumping, anti-subsidy, and safeguard measures), technical trade measures, intellectual property rights and regulatory sanctions. Industry organizations and enterprises will be guided on how to apply for trade remedies, in compliance with state regulations.

**Support enterprises expanding overseas.** A new batch of “Recommended Overseas Exhibition Projects” has been released, offering Shanghai enterprises subsidies of up to 70% of their booth fees for participating in international exhibitions. Shanghai has upgraded a comprehensive service platform for global expansion with information on foreign investment, country guide, industry trends, professional services, and risk warnings, and hosted open days focused on investment and trade linkage to provide guidance and networking opportunities. This “government facilitation + market operation” model helps Shanghai-based companies reduce costs and effectively navigate international market opportunities and risks.



#### “Silk Road e Journey”, the WeChat Mini Program of “the Belt and Road”

In order to better serve the high-quality engagement of enterprises in the “Belt and Road”, the Shanghai Municipal Development and Reform Commission, together with the Shanghai “Belt and Road” comprehensive service center, have developed the “Silk Road e Journey”, the WeChat Mini Program of the Belt and Road, through innovative service measures and coordinated good-quality resources. Eying the whole process and each link of the enterprise going to sea, and integrating foreign-related business functions and good-quality information, the “Silk Road e Journey” provides the enterprise with clear working guidance and entrance for handling. The general utility tool

column is set at the top of the home page, placing the most commonly used business functions such as overseas investment filing, credit direction, quality certification information, investment information, APEC business travel card, arbitration service, compliance guidance, import & export practice, and foreign exchange rate inquiry. Two integrated sectors of “information” and “service” are set at the bottom navigation bar to offer more comprehensive information and service. Specifically, important international economic and trade news, industry research reports, policy analysis, and interpretation are released in the information sector to boost decision-making for the enterprises, while the service pages of main banks and insurance companies are listed in the service sector, coupled with dynamic release of information on the activities related to “going out”, such as docking with economy and trade, conferences and exhibitions and professional trainings, so as to better invigorate the enterprise.



#### Policies and Regulations

- 1 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)
- 2 Notice of Shanghai Municipal Commission of Commerce and other two departments on the Issuance of Action Plan for China (Shanghai) International Trade Single Window Platform Smart Innovation (Hu Shang Tong Guan [2023] No. 275)
- 3 Notification of Shanghai Customs on Implementing Matters Related to the Pilot of Launching Overseas Exports or Producers Application for Preliminary Adjudication in China (Shanghai) Pilot Free Trade Zone (Shanghai Customs Notification [2024] No. 1)
- 4 Pilot Program for the Import of Items for Biomedical Research and Development and Testing in Shanghai, by Shanghai Municipal Commission of Commerce and other five departments (Hu Shang Gui [2024] No. 12)
- 5 Notice of Shanghai Municipal Bureau of Market Supervision and Administration on the Issuance of the Implementation Plan for Strengthening Integrated Innovation and Continuously Optimizing Doing the Business Environment in Shanghai (Hu Shi Jian Fa Gui [2023] No. 147)



- 6 Notice of Shanghai Municipal Bureau of Market Supervision and Administration on the Issuance of Action Plan of Shanghai Municipal Supervision Departments for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Shi Jian Ying Shang [2025] No. 155)
- 7 Notice on Issuance of the Pilot Program for Importing Discarded Key Components for Automotive R&D Testing in Shanghai, by Shanghai Municipal Commission of Commerce, Shanghai Municipal Commission of Science and Technology, Shanghai Municipal Commission of Economy and Informatization, Shanghai Municipal Bureau of Ecology and Environment and Shanghai Customs (Hu Shang Gui [2024] No. 5)
- 8 Notice of General Office of Shanghai Municipal People's Government on Issuance of the Action Plan for Accelerating Establishment of Carbon Footprint Management System for Products and Constructing Green and Low-carbon Supply Chain in Shanghai (Hu Fu Ban [2024] No. 8)
- 9 Notice on Issuance of the Implementation Plan for Accelerating Carbon Identification Certificate Service for Products and Constructing Green and Low-carbon Supply Chain in Shanghai, by Shanghai Municipal Administration for Market Regulation, Shanghai Municipal Development and Reform Commission, Shanghai Municipal Commission of Economy and Informatization, Shanghai Municipal Commission of Commerce and Shanghai Municipal Bureau of Ecology and Environment (Hu Shi Jian Ren Zheng [2024] No. 268)
- 10 Circular of Shanghai Customs on Launching Multi-Country Consolidation Business in China (Shanghai) Pilot Free Trade Zone (Shanghai Customs Circular [2014] No. 41)
- 11 Shanghai Customs' 36 Measures for the 2024 Special Action Plan to Promote Cross-Border Trade Facilitation at Shanghai Ports
- 12 Notice of Shanghai Municipal Commission of Commerce and nine other departments and authorities on Issuing the Several Measures for the Special Action to Promote Cross-border Trade Facilitation at Shanghai Ports in 2025 (Hu Shang Zi Mao [2025] No. 181)
- 13 Measures of the People's Republic of China for the Administration of Certificate of Origin for Export Goods (General Administration of Customs No. 270) issued on Jul 30, 2024 and implemented as of Sept 1, 2024
- 14 Operation Time Limit Standards for Port Service Providers at Shanghai's Ports

- 15 Notification of Shanghai Customers on Simplifying Documents Attached for Customs Declaration
- 16 Announcement on Launching Pilots of Paperless International Maritime Container Equipment Interchange Receipt (Announcement of Shanghai Municipal Office for Port Service, Shanghai Municipal Transportation Commission [2018] No. 1)
- 17 Announcement of the Port Companies Subordinated under SIPG Group Not to Receive and Reserve the Paper Container Packing List but Arriving at Port with Electronic Packing List Information
- 18 Notice on Several Measures for Further Deepening the Reform of Business Environment for Cross-border Trade at Shanghai's Ports (Hu Shang Zi Mao [2020] No. 16)
- 19 Notice on Issuance of Several Measures for Further Deepening the Reform of Business Environment for Cross-border Trade at Shanghai's Ports in 2023 (Hu Shang Zi Mao [2023] No. 132)
- 20 Several Opinions on Further Intensifying the Standard Management for Container Yard off the Port (Hu Jiao Fa [2021] No. 25)
- 21 Notice of the General Office of the Shanghai Municipal People's Government on Issuing the Implementation Plan for Promoting Embodied Intelligence Industry Development in Shanghai (Hu Fu Ban Gui [2025] No. 6)
- 22 Notice of the General Office of the Shanghai Municipal People's Government on Issuing the Several Measures of Shanghai Municipality to Support Enterprises in Enhancing Basic Research and Boosting New Momentum for High-quality Development (Hu Fu Ban Gui [2025] No. 5)
- 23 Administrative Measures for the Shanghai Eastern Hub International Business Cooperation Zone (Hu Fu Ling No. 22)
- 24 Notice of the General Office of the Shanghai Municipal People's Government on Issuing the Three-Year Implementation Plan (2025-2027) to Transform Changxing Island Into a World-class Modern Shipbuilding Hub (Hu Fu Ban Fa [2025] No. 12)
- 25 Notice of the General Office of the Shanghai Municipal People's Government on Issuing the Several Measures of Shanghai Municipality to Promote the High-Quality Development of the Software and Information Technology Industry (Hu Fu Ban Gui [2025] No. 4)



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Action Plan for Supporting the Construction of Shanghai as an International Financial Center, issued by the National Financial Regulatory Administration and the Shanghai Municipal People's Government

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Several Opinions on Further Deepening Reform and Innovation to Accelerate the High-quality Development of the Science and Technology Service Industry issued by the General Office of the Shanghai Municipal People's Government (Hu Fu Ban Fa [2025] No. 11)



In order to give fully play to the role of taxation functions, Shanghai comprehensively improve tax governance capabilities, build Shanghai into a demonstration city of superior business environment in China, and further enhance the international influence of Shanghai's business environment, Shanghai Municipal Tax Service, State Taxation Administration has formulated the Key Points for Further Optimizing Tax-based Business Environment (2023-2025), centering on the latest business environment assessment system of the World Bank, taking the initiative to introduce a string of reform and innovation measures in the national taxation system in the principles of intelligence, internalization, and convenience for citizens. Furthermore, in the Regulations of Shanghai Municipality on Optimizing Doing Business Environment (8.0 version) released in January of 2025, it is clearly proposed that the administrative measures on advance tax rulings will be implemented, efforts will be made to optimize the application of the integrated all-in-one function of "paying taxes and fees" and the multi-lingual and multi-channel tax and fee consulting service system, so as to provide cross-border taxpayers with full-cycle, all-rounded, and whole-process tax-related services. Meanwhile, the use of fully digitized electronic invoices will be widely promoted as an active response to the demand for digitalized electronic invoices from trust-worthy and low-risk enterprises, aiming to enhance the facilitated use of invoices by enterprises. Below are the main points and major results achieved.



Promote standardized transparency construction and improve the clarity of tax regulations.

#### ● Integrated public internal and external tax guidelines.

The internal tax guidelines, tax handling guides, policy documents, and tax notice announcements are made public through the Shanghai Taxation website to provide



taxpayers and payers with explicit, authoritative, and convenient tax guidance, helping taxpayers and payers fully understand tax preferential policies and processing procedures.

#### ● Establish and improve the system for advance tax rulings.

The Management Measures for Advance Tax Rulings of the Shanghai Municipal Tax Service (Trial) is issued, actively collecting and sorting out personalized demands of enterprises for advance tax rulings, offering advance tax ruling services in line with application and taking the lead across the nation in setting up a special column on its official website to publicly disclose cases of advance tax rulings, to effectively enhance the certainty of tax policy application.



Focus on addressing tax service demands and improve the information disclosure level.

#### ● Optimize the public consultation mechanism.

The Administration for Formulation of Normative Tax Documents in Shanghai is revised and issued, explicitly stating that public opinions shall be solicited when drafting normative tax documents so as to further improve the transparency of amendments to taxation laws and regulations. Meanwhile, a "Major Administrative Decision-making Column" is set up on the Shanghai taxation website to advance a scientific, democratic, and law-based administrative decision-making mechanism.

#### ● Improve the public release mechanism.

Prepare annual white papers on doing business environment and make it public through multiple channels to inform the public about the developments and trends in taxation.

#### ● Improve the public accountability mechanism.

Regularly conduct investigation of taxpayers' perception through government service evaluation (positive or negative comments), tax service experience, and other campaigns, and carry out reforms to implement the targeted and feasible improvement suggestions proposed by taxpayers.



Strengthen the implementation of relevant policies and measures to reduce tax burdens.

#### ● Implement preferential tax policies.

Further improve the working mechanism for the implementation of preferential tax policies, implement various preferential tax policies in detail, and allow relevant beneficiaries to directly and quickly receive the dividends of preferential tax policies.

#### ● Smoothen policy publicity channels.

Optimize the mechanism for precise push of tax policies, promote the system integration, precise positioning, and intelligent push of preferential tax policies, on the back of the strength of taxation big data, and facilitate the transition from seeking applicable policies to introducing targeted policies for specific groups and eligible enterprises, as per information on different industries, business types, and personnel identity.

#### ● Promote innovation in tax collection and payment coordination model.

Improve the tax intelligence knowledge base and strengthen intelligent consulting service capabilities. Efforts will be made to optimize the 12366 multi-lingual and multi-channel tax and fee consulting service system, enabling the realization of flexible tax consultation in nine languages and professional questions to be answered in native languages via online, mobile, and internet channels. Launch the first English intelligent voice consulting system in the national tax system to provide cross-border taxpayers with high-quality, convenient, and efficient consulting services for taxes and dues. The pilot of "combination of inquiry and handling, as well as remote handling assistance" in a new integrated model for tax collection and payment coordination is created to enhance tax payment experience, and shorten the tax payment time, as well as achieve precise push, intelligent interaction, collaboration of inquiry and handling and interaction throughout the process, which is recognized by the State Taxation Administration and has been popularized across the nation.



Promote digital tax management and improve the convenience of taxes and fees payment.

● **Optimize auxiliary tax declaration services.** Optimize the tax declaration and payment services of online tax payment systems such as the Electronic Taxation Bureau, with taxpayers completing declaration upon confirmation, after automatically extracting data, calculating the tax amount and generating element-based forms by the system, to achieve simple confirmation-based declaration of multiple taxes via "one-off confirmation and one-off submission", thereby significantly shortening time for tax declaration and payment.

● **Reduce the quantity of tax materials submitted.** Income tax preferential policy for small and meager-profit enterprises can be enjoyed immediately without application. 138 matters, such as new enterprise packages, comprehensive declaration, immediate tax levy and refund, and simple publication, are managed by classification and level to effectively promote "reduction of materials, links and time" for taxation and payment, thus lightening the burden on both taxpayers and grass-roots tax cadres. Continue to deepen the measure of "facilitating people with reduction of certificates", applying the Notification and Commitment system to 12 tax certification matters in two



batches successively, seeking ways to promote reduction of certification at the front end and enhance follow-up supervision at the same time, so as to realistically prevent tax-involved risks.

#### ● Promote comprehensive digital and electronic invoices.

Shanghai will continue to promote the pilots of fully digital electronic invoices, as well as paperless reimbursement, accounting and archiving of fully digital electronic invoices. Shanghai will constantly optimize and extend the function of “direct connection between tax authorities and enterprises”, offering the open “Natural System” direct connection to the ecosystem for large-scale and intensive large enterprises to promote the integration of “enterprises, finance, and taxation” for enterprises. Mobile payment platforms such as UnionPay, WeChat, and AliPay will be connected to build a new mode of “Three In One Reverse Invoicing”, which integrates reverse invoicing upon payment, tax payment upon invoicing, and deposit into the treasury upon tax payment.

#### ● Strengthen data interaction and collaboration.

Strengthen system interconnection and information sharing with external departments to provide data support for cross-comparison of collection and management data, synchronized early warning of business risks, and other tasks. With the blockchain technology and the deepened application of “efficiently completing one thing”, Shanghai will take the lead in promoting the application of blockchain in three main taxation scenarios, namely, social security payment, medical insurance payment, and real estate registration, throughout the regions across the nation, to achieve a new model of data security sharing and more efficient and convenient services for taxes and fees.

#### ● Facilitate cross-regional tax payment and fee collection.

As to the matters failing to realize full-process handlings online, a collaborative linkage mechanism for offsite handling is established, and a “remote virtual window” is launched to meet the demands of taxpayers and payers for “nearby and off-site handling”. Shanghai will innovate the scenario-based handling model for cross-district migration, and be the first in the country to pilot and implement seamless migration services featuring pre-event prompt reminders, in-event (real time) classified quick processing, and post-event follow-up services, to facilitate cross-district migration for taxpayers.



Improve the regulatory inspection process and regulate tax law enforcement and supervision.

#### ● Enhance risk identification accuracy.

Establish a new three-dimensional “credit + risk” tax supervision system to accurately identify dynamic risks, provide real-time prompts and reminders, respond to and deal with the risks identified, and prevent tax risks in a timely manner.

#### ● Improve risk management efficiency.

Further regulate the working processes such as coordinating risk tasks and enhancing risk response quality to improve tax risk management efficiency.

#### ● Optimize risk treatment methods.

Strengthen communication with taxpayers in tax treatment and when imposing tax administrative penalties, including explaining the legal basis and informing the persons investigated of their legal rights and the legal consequences of failing to implement tax treatment or penalty decisions, thus improving the persuasiveness and credibility of tax law enforcement.

#### ● Improve audit quality and efficiency.

Improve the working mechanism for tax audit case selection, accelerate promotion of construction of audit informatization, make full use of big data and third-party data based on the “smart audit” system, carry out joint research and judgment, and strengthen risk analysis and precise prevention of tax-related illegal activities, thereby increasing the efficiency of audit case handling.



Improve tax-related dispute resolution and strengthen the protection of taxpayers' rights and interests.

#### ● Regulate tax law enforcement.

Continuously improve the internal supervision mechanism for tax law enforcement, and strengthen regular, precise, and institutionalized supervision of tax law enforcement. Deepen law enforcement supervision and transfer any violations of laws and disciplines to the discipline inspection and supervision departments in accordance with relevant regulations.

#### ● Deal with tax disputes in an intensive manner.

Set up standard “tax dispute mediation rooms” and windows for reflecting the “failure to deal with the matter” in 26 major tax service centers in Shanghai to further unblock the channels for effective collection of, rapid response to and timely feedback of taxpayers' demands, and improve the efficiency of tax dispute resolution, thus effectively assisting taxpayers in solving difficult problems and complex matters encountered during the handling process and protecting legitimate rights and interests of taxpayers.

#### ● Optimize the administrative review and administrative litigation mechanism.

Receive administrative review applications through multiple channels. The Simplified Administrative Review Procedures for Shanghai Tax System (Trial) is issued, with the aim to seek to establish simplified administrative review procedures for tax cases with clarified facts and clear responsibilities and that involve small amounts to improve the convenience of tax dispute resolution. Shanghai will promote the establishment of the first specialized tax tribunal of the nation to achieve centralized jurisdiction over tax administrative cases.





Strengthen cooperation with external parties and improve the level of participation and benefit sharing.

● **Promote collaborative management of green taxation.** Strengthen coordination and co-governance with multiple departments (e.g., ecological environment department), and continuously improve the quality of data exchanged, such as tax-related information for environmental protection; collect and sort out various green taxation policies, improve guidance for green taxation, and continuously optimize tax payment experience.

● **Simplify business registration and cancellation procedures.** Strengthen cooperation with market regulatory authorities in further simplifying business registration procedures. The “New Intelligent Business Opening” is launched on the Electronic Tax Service. The tax authority accurately identifies the risk of the taxpayer's business opening by intelligently sensing the business opening data of the municipal supervision department, realizes risk-free automatic registration, and automatically assigns the competent tax authorities by opening an Electronic Tax Service account; and through the preset rules for identification of tax and fee types, it automatically completes the identification of tax and fee types, and synchronously completes the approval of several types of electronic invoices, so as to realize that the taxpayer can issue invoices as soon as it opens for business. Meanwhile, it also seeks means to simplify business tax write-off procedures, smooth the withdrawal channels for business entities, and facilitate their withdrawal in a legal and orderly manner.

● **Deepen the integration of services into the social governance pattern.** Strengthen data sharing with the Market Supervision Bureau, Natural Resources Bureau, Housing and Urban-Rural Development Commission, High Court, and other departments to improve the efficiency of handling tax-related matters in various fields. Actively integrate into the local online government service platform (the Integrated Online Platform) to further improve the service efficiency and level of handling multiple items with one application process. Over 70 social co-governance points are set up across the municipality, locating in industrial parks, buildings, banks and sub-districts, so as to create a “15-minute taxation service circle” to realistically unlock the “last kilometer” of serving taxpayers.

● **Innovate the cross-border electronic tax payment system.** In close collaboration with the Shanghai Branch of the People's Bank of China, Shanghai will utilize the blockchain technology to promote relevant institutional innovation and process optimization, enabling non-resident enterprises to handle cross-border electronic tax payment for foreign exchange online in a “one-stop” manner and achieve real-time traceability throughout the entire process.

In addition, the Measures of Shanghai for Tax and Fee Collection Services and Guarantee, which was passed by the review of Shanghai Municipal People's Government, has taken effect from Apr 1, 2024. The Measures eyes taxation, social security, and non-tax collection throughout the process, highlighting the concept of significant taxes, protection of multiple rights and interests, co-construction and sharing of data, guarantee of comprehensive supervision and coordinative government of multiple sides, further showcasing the service philosophy of centering on taxpayers and providing a systemic support for improving the taxation service level and taxation management quality and efficiency, which will benefit further intensifying of services for taxes collected by tax authorities, social security contributions and government non-tax revenues as well as taxation management and can serve as an important measure to optimize the tax-based business environment in Shanghai.



## Policies and Regulations

- 1 Work Priorities of the Shanghai Municipal Tax Service in Optimizing the Taxation Business Environment (2023-2025)
- 2 Measures of Shanghai for Tax and Fee Collection Services and Guarantee (Hu Fu Ling [2024] No. 10)
- 3 Notice of Shanghai Municipal Tax Service, State Taxation Administration on Issuance of the Administration for Formulation of Normative Tax Documents in Shanghai (Hu Shui Fa [2023] No. 99)
- 4 Notice of General Office of Shanghai Municipal Tax Service, State Taxation Administration on Issuance of Measures of Shanghai Municipal Tax Service for the Administration of Advance Tax Rulings (for Trial Implementation) (Hu Shui Ban Fa [2023] No. 33)
- 5 Opinions on Further Deepening the Reform of Tax Collection and Administration in Shanghai by General Office of CPC Shanghai Municipal Committee and General Office of Shanghai Municipal People's Government
- 6 Notice on the Measures for Constantly Supporting and Serving the Integrated Development of the Yangtze River Delta Region by Shanghai Municipal Tax Service of State Taxation Administration, Jiangsu Provincial Tax Service of State Taxation Administration, Zhejiang Provincial Tax Service of State Taxation Administration, Anhui Provincial Tax Service of State Taxation Administration, and Ningbo Tax Service of State Taxation Administration (Hu Shui Fa [2022] No. 9)



- 7 Regulations of Shanghai Municipality on Optimizing Doing Business Environment (2024 Revision)
- 8 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)
- 9 Notice of the State Taxation Administration and six other general offices of departments on Advancing the "Spring Rain Nurturing Sprouts" Special Action to Promote the Development of Micro and Small Businesses in 2025 (Shui Zong Ban Na Fu Fa [2025] No. 23)
- 10 Opinions of the State Taxation Administration on Launching the "Spring Breeze Action to Facilitate Citizens' Handling of Tax Affairs" in 2025 (Shui Zong Na Fu Fa [2025] No. 20)
- 11 Guidelines on Preferential Tax and Fee Policies Supporting Green Scientific and Technological Innovation by Shanghai Municipal Tax Service of State Taxation Administration and Shanghai Municipal Finance Bureau
- 12 Guidelines on Preferential Tax and Fee Policies Supporting Green Development by the State Taxation Administration
- 13 Notice of Shanghai Municipal Finance Bureau, Shanghai Municipal Tax Service of State Taxation Administration and Shanghai Municipal Bureau of Ecology and Environment on Extending the Validity Period of the Circular on Applicable Tax Standards for Environmental Protection Taxes on Taxable Air Pollutants and Water Pollutants and Other Related Issues in the Municipality (Hu Cai Fa [2022] No. 7)
- 14 Announcement Concerning the Pilot Program for Water Resources Tax Reform in Shanghai by Shanghai Municipal Bureau of Finance, Shanghai Municipal Tax Service of the State Taxation Administration of Taxation, and Shanghai Municipal Bureau of Water Resources (Hu Cai Fa [2024] No. 9)
- 15 Notice of Shanghai Municipal Tax Service of State Taxation Administration on Issuance of the Simplified Administrative Review Procedures for Shanghai Tax System (Trial) (Hu Shui Fa [2024] No. 6)
- 16 Provisions of the Shanghai High People's Court on Centralized Jurisdiction over Administrative Cases Involving Tax Departments in the Municipality

- 17 Opinions on Comprehensively Deepening the Reform on Facilitating Exits of Business Entities by Shanghai Municipal Bureau of Market Supervision and Administration, Shanghai Municipal Tax Service of State Taxation Administration, Shanghai Municipal Human Resources and Social Security Bureau, Shanghai Municipal Medical Insurance Bureau and Shanghai Provident Fund Management Center (Hu Shi Jian Gui Fan [2024] No. 1)
- 18 Circular on Further Facilitating Cross-regional Relocation of Taxpayers and Serving the Building of a Unified National Market by the State Taxation Administration (Shui Zong Zheng Ke Fa [2024] No. 38)
- 19 Announcement on Expanding the Scope of Fully Digitalized Electronic Invoice Recipients by the State Taxation Administration (Announcement No. 11 [2024] of the State Taxation Administration)
- 20 Normative Guidelines of the Shanghai Municipal Tax Service for the Natural System (2025 Edition) by the State Taxation Administration
- 21 Administrative Measures for the Recognition of Enterprises in Key Industries Eligible for Preferential Enterprise Income Tax in the Lingang Special Area of the China (Shanghai) Pilot Free Trade Zone (Hu Cai Fa [2024] No. 12), revised and released by the Shanghai Municipal Finance Bureau, Shanghai Municipal Tax Service of the State Taxation Administration and the Shanghai Municipal Commission of Economy and Information Technology
- 22 Circular of the Shanghai Municipal Tax Service of the State Taxation Administration on Issuing the Opinions on Launching Tax Collection and Administration Service Measures to Serve the Higher-Level Opening-up of Pudong Leading Area (Hu Shui Han [2025] No. 29)
- 23 Guidelines on Key Tax Incentive Policies Supporting Construction of Shanghai International Trade Center by the Shanghai Municipal Tax Service of State Taxation Administration
- 24 Guidelines on Key Tax Incentive Policies Supporting Construction of Shanghai International Finance Center by the Shanghai Municipal Tax Service of State Taxation Administration
- 25 Guidelines on Key Tax Incentive Policies Supporting Construction of Shanghai International Shipping Center by the Shanghai Municipal Tax Service of State Taxation Administration



SETTLEMENT  
OF DISPUTES

## 08



Following the issuance of the Implementation Opinions on Giving Full Play to the Judicial Function to Create Good Legal Environment for Entrepreneurs' Innovation and Entrepreneurship by Shanghai High People's Court in 2018, under the strong leadership of CPC Shanghai Municipal Committee, Shanghai High People's Court and all lower courts, coupled with Shanghai Municipal Bureau of Justice, have formulated the special action plan for law-based business environment for consecutive eight years.

The Action Plan of Shanghai Courts in Construction of Law-based Business Environment in 2025 (Action Plan 8.0) will advance the construction of business environment in Shanghai to a new stage, highlighting key links and areas, improving the mechanism for resolving commercial disputes and facilitating the building of Shanghai into a first-class international law-based business environment. Below are the major policies and measures.



#### Deepen the construction of digital courts to empower the improvement of judicial case handling quality and efficiency

In March 2021, the Shanghai Higher People's Court issued the Guiding Opinions on Improving the Full-Process Online Case Handling System to Promote High-Quality Development of Trials, standardizing over 30 process nodes including case filing, trial, enforcement and archiving online from four dimensions, namely, institutional norms, implementation practice, supervision management, and comprehensive guarantee, with intensified intelligent assistance and full-process supervision.

In March 2022, the Shanghai Higher People's Court issued the Several Provisions of Shanghai High People's Court on Further Promoting Applicable Electronic Service (Trial) and the Several Provisions on Online Asynchronous Litigation (Trial). Relying on litigation service platforms such as the People's Court Online Service, Shanghai Court Litigation Service Network, and Shanghai Court 12368 We Chat official Account,

asynchronous litigation is introduced, which can further reduce litigation costs, enhance efficiency, and improve the full-process online case handling system.

In 2024, with the aim of "data facilitating business operations", over 400 intelligent auxiliary trial scenario models related to doing business environment were developed in courts across Shanghai. For instance, in terms of the push of related case information, Shanghai courts created relevant application scenarios connected with relevant data of departments such as the Municipal Health Commission and Shanghai Municipal Administration for Market Regulation in a real-time manner. In case of death of any parties or cancellation of enterprises, the system would automatically prompt the judge to prevent new trial of the case due to erroneous judgments. Moreover, as to preventing false litigation, judges could identify false litigation effectively through automatic comparison and analysis of elements such as the plaintiff's litigation frequency, the number of lawsuits, and litigation claims.

Meanwhile, in 2024, the Shanghai Higher People's Court launched the "Case Shanghai Access" column in the menu bar at the bottom of the WeChat official accounts of "Shanghai Higher People's Court" or "Shanghai Court 12368", and developed functions such as "self-service generation of the Case Effectiveness Certificate" and "automatic reminder of the property preservation expiration". Previously, the effective certificate was usually processed offline, which often took several days. Presently, an effective certificate with an official seal stamped can be obtained via a simple operation after logging in the mobile platform, saving time and economic costs for the parties involved. This not only realizes the digitalization and intelligence for the litigation process but also achieves remarkable results in judicial practice. Property preservation is facing realistic difficulties, such as a long period which may be easily forgotten, a wide variety of periods which may be confused and the serious consequences of insurance cancellation upon expiration. To ensure that the parties involved can exercise their right of insurance renewal in a timely manner, as long as the property preservation is applied, the "Case Shanghai Access" will automatically send a reminder message to the applicant for preservation 31 days prior to the expiration of the property preservation measure, facilitating the parties to quickly verify and take action.

In February of 2025, the Central Committee of the Communist Party of China issued the Opinions on Strengthening Judicial Work in the New Era, explicitly stating that great efforts should be made to enhance the construction of digital courts. In 2025, it is expected that a number of prompt warning scenario models will continue to be built and embedded in the case-handling system of courts, offering digitalization support for judges to precisely handle business-related cases. At the same time, large models in the vertical field and other technologies will continue to be applied to develop functional modules such as automatic extraction of case elements, automatic summary of dispute focuses, automatic summary of court trial records, and automatic generation of judgment documents to assist judges in handling cases quickly.





### The Shanghai International Commercial Court was inaugurated to establish a professional foreign-related judicial institution

The in-depth advancement of the construction of the “Five Centers”, the Pudong Leading Area, the Free Trade Zone, and the Lingang New Area has necessitated a more professional and internationalized foreign-related trial mechanism to support these initiatives. On December 30, 2024, the Shanghai International Commercial Court (Shanghai ICC) was established within the First Intermediate People's Court of Shanghai, centralizing jurisdiction over first and second instance foreign-related commercial and arbitration judicial review cases previously handled by both intermediate courts. On the same day, the First Intermediate People's Court of Shanghai held a press conference on the establishment of the Shanghai International Commercial Court, announcing the jurisdiction of cases of the Shanghai International Commercial Court, releasing the Chinese and English versions of the Regulations of the Shanghai International Commercial Court (Trial) and the Consensual Jurisdiction Model Clauses of the Shanghai International Commercial Court, and declaring that the court officially began accepting cases on January 1, 2025.

Starting from the positioning and general provisions of the Shanghai International Commercial Court, the Regulations of the Shanghai International Commercial Court (Trial) systematically covers a series of key processes and supporting mechanisms such as jurisdiction, participants in litigation, hearing of case, and review of overseas evidence. The Consensual Jurisdiction Model Clauses of the Shanghai International Commercial Court consists of three parts, namely, the basic jurisdiction clauses, the optional clauses, and the explanation of the model clauses. It has improved the jurisdiction system for foreign-related commercial cases through demonstrating and guiding the parties to agree on complete consensual jurisdiction clauses.

The Shanghai International Commercial Court has three core functions: performing judicial duties through centralized jurisdiction over foreign-related commercial cases, fostering reform and innovation by developing and improving an international commercial trial system for high-level opening-up, and enhancing efficiency by creating a more professional and efficient international commercial dispute resolution system.

On February 13, 2025, a Chinese court applied United Nations Convention on Contracts for the International Sale of Goods (the CISG or the Convention) to award interest on overdue payments in an international sale of goods case. For the first time in China, the court directly applied CISG Advisory Opinion No. 14, stating that the interest rate and its commencement could be determined by applying the law of the creditor's place of business, without relying on private international law rules. This ruling demonstrates Chinese courts' precise application of the CISG and contributes to its global judicial harmonization. Following this, the court has also handled other notable international cases, including enforcing Singaporean court judgments under a signed Memorandum of Guidance Between the Supreme People's Court of the People's Republic of China and the Supreme Court of Singapore on Recognition and Enforcement of Money

Judgement in Commercial Cases and enforcing Mongolian arbitral awards by clarifying the interplay between the Convention on the Recognition and Enforcement of Foreign Arbitral Awards (the New York Convention) and bilateral treaties.

Meanwhile, the court will continue to optimize the supporting working mechanisms such as foreign-related service, cross-border investigation and evidence collection, and clarification of foreign laws, to enhance the credibility and international influence of Shanghai's international commercial trials. For instance, China has acceded to the Convention on the Cancellation of the Requirements for the Authentication of Foreign Official Documents. The court clearly stipulates that for foreign document that meets conditions and are intended for use in China, no consular authentication is needed.



### Optimize the ad hoc arbitration mechanism and accelerate the cultivation of first-class international arbitral institutions

Arbitration is a fundamental approach to resolving civil and commercial disputes, which consists of institutional arbitration and ad hoc arbitration. In contrast to institutional arbitration, when it comes to ad hoc arbitration, upon occurrence of a dispute, the parties will elect arbitrators to constitute an arbitration tribunal temporarily to conduct the arbitration, based on their mutual agreement. Due to its efficiency, flexibility, and promptness, ad hoc arbitration is widely welcomed by the international business community and recognized by most countries worldwide.

After establishment of the Free Trade Zone in Shanghai, the Standing Committee of the Shanghai Municipal People's Congress, for the first time, determined the provisional arbitration system by means of local legislation and promulgated the Regulations of Shanghai Municipality on Promoting the Construction of the International Commercial Arbitration Center (hereinafter referred to as the “Regulations”), authorizing the Shanghai Municipal Bureau of Justice to issue specific promotion measures accordingly. As such, on Mar 4, 2024, Shanghai Municipal Bureau of Justice released the Measures of Shanghai Municipality for Advancing Foreign-related Maritime and Commercial Ad Hoc Arbitration (for Trial Implementation)(Exposure Draft) (hereinafter referred to as “Shanghai Measures” draft), and, on Jun 24, 2024, issued the Measures of Shanghai Municipality for Advancing Foreign-related Maritime and Commercial Ad Hoc Arbitration (for Trial Implementation) (hereinafter referred to as “Shanghai Measures”), taking effect as of Aug 1, 2024.

Given the characteristics of ad hoc arbitration, with reference to useful experience of carrying out ad hoc arbitration in London, Hong Kong and other places, and based on China's national situation and arbitration practice in the Municipality, the Advancing Measures clarifies the applicable scope of ad hoc arbitration and elements of “three specifics” and also strengthens the role of arbitration associations in ensuring procedural norms.



The Shanghai Measures limits the scope of application of ad hoc arbitration to the commercial and maritime fields with foreign-related factors. Given that maritime disputes usually involve huge amounts of money, institutional arbitration procedures are lengthy and costly, while ad hoc arbitration can offer solutions featuring higher efficiency and flexibility. This kind of mechanism aligns with the positioning of Shanghai as an international shipping center and is conducive to optimizing the international business environment. Additionally, the Shanghai Measures specifies the “three specific criteria” of ad hoc arbitration. First, for specific location, it clearly states that Shanghai shall be the arbitration place. Whether the parties’ registered addresses are in Shanghai, the Free Trade Zone, or overseas regions, as long as the ad hoc arbitration is agreed to be conducted in Shanghai, the Measures shall prevail. Second, for specific arbitration rules, the parties are entitled to make their own choices, subject to the rules formulated by the Shanghai Arbitration Association, or industry associations and chambers of commerce, or pursuant to internationally accepted arbitration rules or specific arbitration procedures. Third, for specific personnel, the parties may independently select from the list of arbitrators or require the arbitration association to designate an eligible arbitrator in line with the arbitration law.

On Aug 1, the Shanghai Arbitration Association issued the Ad Hoc Arbitration Rules of Shanghai Arbitration Association (hereinafter referred to as “Ad Hoc Arbitration Rules”), further implementing the Advancing Measures and laying a solid foundation for gradual practice of the ad hoc arbitration system in Shanghai. In the meantime, three major arbitration institutions in the Municipality, namely, the Shanghai Arbitration Commission, the Shanghai International Economic and Trade Arbitration Commission (Shanghai International Arbitration Center), and the Shanghai Headquarter of China Maritime Arbitration Commission all have issued service guidelines for ad hoc arbitration, which can offer court and administration services for the parties concerned and the ad hoc arbitration tribunal. Moreover, Shanghai Arbitration Association also issued the Announcement on Soliciting Recommended Arbitrators within the Territory of Ad Hoc Arbitration on Aug 1, 2024, and will promote the selection and publication of the list of recommended arbitrators for ad hoc arbitration in an orderly manner. Following less than one month after the issuance of the aforesaid Ad Hoc Arbitration Rules, a well-known industry association of UK entered into an ad hoc arbitration agreement with one shipping company in Pudong on Aug 15, with Shanghai as the place of arbitration and the Ad Hoc Arbitration Rules as the applicable Chinese law, which becomes a classic case where ad hoc arbitration is advanced in Shanghai. Meanwhile, also in August, as to the first foreign-involved maritime ad hoc arbitration case nationwide, the parties concerned agreed to designate Shanghai as the place of arbitration, and the North Bund of Hongkou District as the place of holding a court. The parties agreed on the specific arbitration procedures on their own and selected an expert with high recognition and influence in the field of international shipping as the arbitrator. A final award legally binding upon the parties was made after the hearing. Overall, the ad hoc arbitration system has made great contributions to helping continue commercial cooperation for the parties on the condition of solving the existing conflicts without delay.

In November 2024, two enterprises registered in Shanghai agreed to resolve their disputes through arbitration regarding the International Import Goods Transport Agreement they signed, where the Ad Hoc Arbitration Rules were applicable, and jointly stipulated Shanghai as the seat of arbitration. This marked the first case in the country to confirm the validity of ad hoc arbitration rules. It took approximately two weeks to resolve the disputes economically and efficiently from the time both parties reached the arbitration agreement to the issuance of the ruling.

In May 2025, the Shanghai International Commercial Court, in accordance with the Measures of the Shanghai Higher People’s Court on Issuing Investigation Orders to Assist in Evidence Collection for Arbitration Investigation and (Trial), for the first time, issued an investigation order to assist in one investigation and evidence collection submitted by an arbitration institution based on the interim measures of the arbitration tribunal, effectively connecting the judicial guarantee measures of arbitration with the common practices of international arbitration.



Continuously upgrade the one-stop international commercial dispute resolution platform of Shanghai courts to provide more diverse and efficient channels for resolving commercial disputes for both Chinese and foreign parties

On December 27, 2023, the Shanghai Higher People’s Court officially launched the “Shanghai International Commercial One-Stop Dispute Resolution Platform” (hereinafter referred to as the “One-Stop Dispute Resolution Platform” or “Platform”). It builds upon the national “One-Stop” mechanism to create a diversified dispute resolution ecosystem that integrates litigation, mediation, and arbitration for international commercial disputes, establishing a closed-loop system of “mediation where possible, arbitration where appropriate, and litigation where necessary”. In addition, the platform also offers three major judicial auxiliary services: translation, notarization, and investigation of foreign laws. The matched legal case library can also offer precise guidance.

Previously, courts had separate, cooperative relationships with different institutions. Now, courts can directly entrust and connect with a wide range of dispute resolution institutions through the platform. The “One-stop Dispute Resolution Platform” breaks down information and data barriers between courts and arbitration, mediation, and legal service institutions. It consolidates various dispute resolution and auxiliary institutions for foreign-related commercial disputes, and allows parties to freely choose from all available channels and resources. At the same time, given that these contents can be seen and handled immediately, parties can complete operations online to resolve issues in a one-stop manner.

As of July 2025, the mobile “One-Stop Dispute Resolution Platform” and website supervision platform had been launched. A total of 27 dispute resolution institutions and service providers have entered the one-stop dispute resolution platform, and courts are



actively using the platform to carry out one-stop dispute resolution. For instance, the Pudong Court has issued the Several Provisions on Improving the Diversified Resolution Mechanism for Foreign-Related Commercial Disputes in Pudong New Area. Minhang Court has issued investigation orders for the Shanghai Arbitration Commission through the platform, efficiently completing the entire process from application review, writ issuance to online delivery, thus solving the pain point of “difficulty in obtaining evidence” in commercial arbitration.



Supporting the market-oriented operation of commercial mediation organizations, with Eastern International Commercial Mediation Center becoming the first commercial mediation organization in China coded and registered by the judicial administrative department

In February 2025, under the guidance of the Shanghai Municipal Bureau of Justice, with the Shanghai Arbitration Commission as the main initiator and the Shanghai Bar Association, the Shanghai Notary Association, the Shanghai Intellectual Property Service Industry Association, and the Shanghai General Chamber of Commerce as co-initiators, the application for the establishment of the Eastern International Commercial Mediation Center in Pudong New Area was jointly submitted. The Municipal Bureau of Justice conducted the review in accordance with the Several Provisions of Shanghai Municipality on Promoting Commercial Mediation in the Pudong New Area and approved the registration.

On April 18, 2025, the Ministry of Justice issued the registration certificate for commercial mediation organizations to the Shanghai Eastern International Commercial Mediation Center, giving birth to the commercial mediation organization in China which was coded and registered by the judicial administrative department. The institute achieves professional operation through a three-in-one governance system of “decision-making level + execution level + supervision level”, and sets up a strategic guidance committee and a professional working committee, gathering together experts from various fields to provide a decision-making basis for strategic development and offer professional guidance for individual case mediation. The flexible advantages of commercial mediation procedures will be leveraged, adhering to the principle of benefiting enterprises, to provide convenient commercial dispute resolution services for enterprises.

Shanghai Eastern International Commercial Mediation Center will, under the supervision of judicial administrative authorities and through the neutral third-party mediation, assist both parties in commercial disputes to reach a settlement in an efficient, flexible, and low-cost manner. At the same time, the Eastern Commercial Mediation Center has formulated internationalized mediation rules in line with international common rules, in alignment with the international economic and trade rules and the indicators of the World Bank’s business environment evaluations. In the same month, Shanghai Eastern International Commercial Mediation Center successfully mediated its first case, a construction contract dispute, upon the establishment of the institute.



## Policies and Regulations

- 1 Implementation Opinions of Shanghai Higher People's Court on Giving Full Play to the Role of Judicial Functions to Create a Favorable Legal Environment for Entrepreneurs' Innovation and Entrepreneurship
- 2 Action Plan of Shanghai Courts in Construction of Law-based Business Environment (8.0 Version)
- 3 Guiding Opinions on Improving the Full-Process Online Case Handling System to Promote High-Quality Development of Trials
- 4 Several Provisions of Shanghai High People's Court on Further Promoting Applicable Electronic Service (Trial) (Hu Gao Fa [2022] No. 202)
- 5 Opinions of the Central Committee of the Communist Party of China on Strengthening Trial Work in the New Era
- 6 Regulations of the Shanghai International Commercial Court (Trial)
- 7 Memorandum of Guidance on the Recognition and Enforcement of Monetary Judgments in Commercial Cases
- 8 Regulations of Shanghai Municipality on Promoting the Construction of the International Commercial Arbitration Center
- 9 Shanghai Municipality for Advancing Foreign-related Maritime and Commercial Ad Hoc Arbitration (for Trial Implementation)
- 10 Shanghai Arbitration Association Interim Arbitration Rules
- 11 Measures of the Shanghai Higher People's Court on Issuing Investigation Orders to Assist in Evidence Collection for Arbitration Investigation (Trial) (Hu Gao Fa [2023] No. 390)
- 12 Several Provisions of the Pudong New Area on Improving the Diversified Mechanism for Resolving Foreign-Related Commercial Disputes
- 13 Several Provisions of Shanghai Municipality on Promoting Commercial Mediation in the Pudong New Area



## MARKET COMPETITION

# 09



Fair competition is the basic principle of market economy and a significant foundation for the efficient operation of the market mechanism. The Report of the 20th National Congress of the CPC clarifies “strengthening anti-monopoly regulation and promoting fair competition, abolishing local protectionism and administrative monopolies, and standardizing and guiding the healthy development of the capital”. With the aim of creating a fair, transparent, and predictable market competition environment, Shanghai has continuously introduced and implemented a series of important policies.

### ◎ Competition policy and fair competition review

In 2024, Shanghai further reinforced the foundational role of competition policy, with Pudong New Area taking the lead in launching the Several Provisions of the Pudong New Area on Deepening Fair Competition Review, serving as a regional innovative initiative, which includes the key contents as follows:

- **Achieve “full coverage” of the review scope:** it is clearly stated that all policies and measures concerning economic activities of market entities, which are formulated by the district government and competent departments and sub-districts, shall be incorporated into the scope of review.
- **Establish a “double insurance” review mechanism:** a mechanism combining the internal self-review by policy-making authorities with centralized joint review by market supervision departments will be launched to enhance quality and independence of the review.
- **Focus on the prevention of “common diseases”:** great efforts will be made to review the typical issues of excluding and restricting competition, such as whether the

administrative power is abused to restrict transactions, hinder the free circulation of goods, and exclude or restrict business operators from other regions.

- **Strengthen the supervision and accountability mechanism:** a sound system for spot-check, assessment, public announcement, and accountability will be established to ensure the serious and down-to-earth implementation of fair competition review.

These provisions offer the whole municipality and even the whole nation the “Pudong Experience” in terms of deepening the fair competition review system.

### ◎ Anti-monopoly and anti-unfair competition enforcement

- **The Shanghai Municipal Administration for Market Regulation continues to strengthen law enforcement in key areas.** In 2024, focusing on the platform economy, people’s livelihood and other areas, Shanghai severely cracked down illegal acts such as reaching monopoly agreements, abusing their dominant market positions to force consumers to “choose either A or B”, false advertising, commercial discrediting, and “big data price discrimination” behaviour.

- **Innovate regulatory tools at the same time.** The Notice of the Shanghai Municipal Administration for Market Regulation on Establishing a System of “Three Documents and One Letter” for Anti-Monopoly (Hu Shi Jian Long Jia [2024] No. 0345) is released, namely, the Reminder Letter, the Notice of Regulatory Talk, the Notice on Legislative Investigation, and Decision of Administrative Penalty. Given the stepwise application of flexible regulatory measures such as prompts, warnings, and suggestions, the “Three Documents and One Letter” system urges enterprises to enhance self-examination and rectification of compliance, aiming to strengthen pre-event prevention and real-time intervention, and achieve the unity of legal and social effects, which is a significant innovation as to the concept of law enforcement.

### ◎ Compliance Guidelines for Merchant Rules of Online Transaction Platforms in Shanghai (2025)

On Jun 26, 2025, the Shanghai Municipal Administration for Market Regulation released the Compliance Guidelines for Merchant Rules of Online Transaction Platforms in Shanghai (Hu Shi Jian Wang Jian [2025] No. 0179), aimed at guiding the platforms to intensify compliance management involved with merchant rules, to safeguard the legitimate rights and interests of platforms and merchants and to propel the standardized, sound and sustainable development of the platform economy. The Guidelines cover the whole process regarding the formulation, modification, and implementation of merchant rules, highlighting the principles of fairness, transparency, mutual benefit, and win-win results.



● **Guarantee merchants' right to be informed and participate in.** Platforms are required to conduct sufficient risk assessment and publicize the exposure draft (with the public announcement period of no less than seven days), prior to the formulation of and amendment to any rules bearing significant interests with merchants (such as entry and exit, deposit, and disposal measures). The platform should adopt the reasonable opinions of merchants, explaining the reasons for the opinions not adopted and filing them in archive for future reference.

● **Clarify the merchant's right of option and exit.** If a merchant does not accept the contents of rules after modification and requests to exit the platform, the platform shall not prevent it.

● **Standardize the collection and use of security deposits.** The platform is required to clearly define the purpose, payment, management and refund of the deposits. The standards for collecting deposits should be reasonable and subject to differentiated management. It is encouraged to offer reductions or exemptions to small and medium-sized merchants. The platform shall not arbitrarily expand the scenarios for the deposit use, and should, if necessary indeed, promptly inform the merchants and refund the deposit in full amount timely if the merchants meet the refund conditions.

● **Guarantee merchants' right to operate independently.** The platform shall not force or substantially force merchants to engage in promotional activities in a disguised way, nor shall it force or substantially force merchants to implement "the lowest price across the entire network" sales in a disguised way, or impose restrictions or discrimination on merchants who fail to do so. The platform should guarantee merchants' independent pricing power and shall not change merchants' prices through technical means without consent.

● **Balance the rights and interests of all parties involved in after-sales service.** When the platform formulates after-sales service rules, it shall not cause damage to the legitimate rights and interests of merchants through rules such as "refund only" or "refund only" in a disguised way. The mediation of consumer disputes with the platform shall be performed in an objective and impartial manner.

● **Regulate the act of disposal for merchants.** Measures taken by the platform against merchants (such as warnings, search ranking reduction, product removal, and service suspension) shall align with the degree of social harm caused by the illegal and non-compliant acts and avoid excessive treatment. When implementing disposal measures, merchants should be informed of the facts, basis, measures, and appeal channels, and their right to appeal should be guaranteed.

● **Access to appeal channels for merchants.** The platform should offer convenient appeal channels and handle merchants' appeals in a timely manner. Platforms are encouraged to establish a mechanism for the appeal review. In case of any damages to the legitimate rights and interests of merchants due to improper handlings by the platform, the platform should compensate the merchants for their reasonable losses.

### ⦿ Protection and application of intellectual property rights

In May of 2024, Shanghai Intellectual Property Administration issued the Implementation Plan for Adhering to Benchmarking Reform and Constantly Fostering World-Class Intellectual Property-Based Business Environment, launching 22 matters on reform in 7 fields, with specifics as follows:

● **Increase the supply of intellectual property system.** Revise the Measures for Administration of Special Funds for Intellectual Property in Shanghai and formulate the Guidelines for Compliance with Intellectual Property Rights, instructing service institutions to grow stronger and larger while ensuring internal compliance within enterprises.

● **Explore intellectual property data governance.** Explore to register the data intellectual property rights; connect with data trading platform to attract enterprises nationwide to carry out registration and trading activities of data intellectual property rights in Shanghai, thereby further intensifying Shanghai's attractiveness and allocation capabilities for data resources.

● **Improve the efficiency of intellectual property protection.** Improve the establishment of the overseas intellectual property rights protection assistance mechanism, building up an early warning platform and talent training base. Deepen the cooperation for the protection of intellectual property rights and trade secrets in the Yangtze River Delta region. Operate the Lingang sub-center of the Intellectual Property Protection Center. Proactively carry out fast preliminary review for patents in two major industries of new materials and energy conservation and environmental protection.

● **Promote transformation and application.** Fully promote the filing of patented products, expand the scale of patent and trademark pledge financing and intellectual property insurance. Establish a mechanism for investigating the demands for pledge financing and formulate a list of demands to match for small and medium-sized enterprises.

● **Optimize public services.** Efforts will be made to promote the standardization of intellectual property public services and the integration of "One Thing" services, and enhance the collection, sharing, and utilization of data such as patents, trademarks, and layout designs of integrated circuits.

### ⦿ Transparency in bidding and tendering and government procurement

In May of 2024, Shanghai Intellectual Property Administration issued the Implementation Plan for Adhering to Benchmarking Reform and Constantly Fostering World-Class Intellectual Property-Based Business Environment, launching 22 matters on reform in 7 fields, with specifics as follows:

According to the Implementation Opinions on Further Deepening the Reform of the Bidding and Tendering System for Construction Projects in Shanghai Municipality (Hu JianJian Guan [2024] No. 49), Shanghai will continue to be devoted to the following aspects.



● **Promote “one-network transactions”.** Efforts will be made to deepen the full-process electronicization of bidding and tendering, and achieve paperless operation, remote and off-site bid evaluation, and sharing of expert resources.

● **Support small and medium-sized enterprises.** Efforts will be made to strictly implement the policy of reserving procurement shares, increasing the contract proportion of small and medium-sized enterprises in government procurement by means of overall reservation, setting up procurement packages, and requiring large enterprises to subcontract to small and medium-sized enterprises after winning the bid.

● **Explore the integration in the Yangtze River Delta.** Efforts will be made to promote the sharing of bid evaluation experts and mutual recognition of bidding results in the demonstration zone, with the pilot scope gradually expanded to the Yangtze River Delta region.

● **Carry out special rectification.** Attention should be paid to the prominent issues, such as setting up a differential discrimination clause in government procurement, arbitrary charges by agencies, and bid rigging and collusion by suppliers, and conduct special governance to purify the market environment.

◎ Support the development of small and medium-sized enterprises and the cultivation of data element market

● **Put in place the Regulations of Shanghai Municipality on Promoting the Development of Small and Medium-sized Enterprises.** Importantly, Shanghai will ensure the rights of small and medium-sized enterprises (SMEs) to participate in market competition on an equal footing, establish and improve the emergency assistance mechanisms for SMEs, encourage financial institutions to carry out new types of pledge financing, such as accounts receivable and intellectual property rights for SMEs, and continuously reserve a share for SMEs in government procurement.

● **Deepen the market-oriented allocation for data elements.** Centering on the implementation of the Data Regulations of Shanghai, Shanghai will highlight the introduction of specific operational details and practice guidelines in areas such as data property right registration, data asset evaluation, and data transaction settlement. Shanghai will encourage the innovative application of data, while strengthening the supervision of data security and personal information protection, so as to lay a solid institutional foundation for data-driven market competition.



## Policies and Regulations

- 1 Regulations of Shanghai Municipality on Optimizing Doing Business Environment (2024 Revision)
- 2 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)
- 3 Several Provisions for the Pudong New Area on Deepening Fair Competition Review
- 4 Notice of the Shanghai Municipal Administration for Market Regulation on Establishing a System of "Three Documents and One Letter" for Anti-Monopoly (Hu Shi Jian Long Jia [2024] No. 0345)
- 5 Shanghai Municipal Administration for Market Regulation Circular on Issuance of the Compliance Guidelines for Merchant Rules of Online Transaction Platforms in Shanghai (Hu Shi Jian Wang Jian [2025] No. 0179)
- 6 Shanghai Water Authority for Adhering to Benchmarking the Reform, Improving Water Supply and Drainage Service and Constantly Optimizing Doing Business Environment
- 7 Shanghai Municipal Commission of Housing and Urban-rural Development Circular on Issuance of the Implementation Opinions on Further Deepening the Reform of the Bidding and Tendering System for Construction Projects in Shanghai (Hu Jian Jian Guan [2024] No. 49)
- 8 Regulations of Shanghai Municipality on Promoting the Development of Small and Medium-sized Enterprises
- 9 Data Regulations of Shanghai



## BUSINESS INSOLVENCY

# 10



The survival of the fittest is normal in market economy. The exits of enterprises with failure to survive and without the survival capabilities can make way for more vigorous enterprises, effectively boost the economy, and help the market economy to achieve high-quality development, thereby advancing the supply-side structural reform and optimizing doing business environment.

Business insolvency offers a law-based channel of exits for enterprises that fail to survive and lack the capabilities to survive. The Law of the People's Republic of China on Enterprise Bankruptcy and related judicial interpretations have established the enterprise bankruptcy liquidation system. In order to further optimize doing business environment, based on the revision of Regulations of Shanghai Municipality on Optimizing Doing Business Environment, Shanghai has been continuously exploring and improving various enterprise bankruptcy systems to facilitate enterprise bankruptcy and accelerate the reorganization of various production factors.



### Actively accept the enterprise bankruptcy case pursuant to the law

The Shanghai Bankruptcy Court has opened up an online channel for the filing of bankruptcy cases, subject to the listing-type filing.



### Help enterprises save themselves in a market-oriented manner

Proactively carry out the practice of pre-reorganization and out-of-court reorganization, in accordance with the Procedures of Shanghai Bankruptcy Court for Handling Pre-reorganization Cases (for Trial Implementation). Standardize the recognition and review

of reorganization and achieve prompt and effective rescue for enterprises in difficulties via legal means, such as reorganization and reconciliation. The out-of-court reorganization in a marketization manner is supported. Highlight the reorganization by using business operations and sales of assets as a whole, to improve the efficiency and success rate of reorganization. Encourage and guide the parties involved to reach an accommodation through bankruptcy settlement procedures to improve the success rate of bankruptcy settlement. Creditors or shareholders whose equities are adjusted or influenced could participate in the voting for the draft of the reorganization plan, so as to promote enterprises in difficulties with business operation value to gain reorganization remedy in a timely manner.



### Green channel for bankruptcy of micro, small, and medium-sized enterprises

#### ● Establish and refine bankruptcy protection mechanism for micro, small, and medium-sized enterprises.

Shanghai courts, together with other relevant departments, will do a good job in the implementation of the Several Measures of Shanghai Municipality for Enhancing the Construction of Bankruptcy Protection Mechanism for Micro, Small, and Medium-sized Enterprises, strengthening early warning of bankruptcy and rescue efforts for micro, small, and medium-sized enterprises. Facilitate online and offline bankruptcy applications for micro and small enterprises, subject to the bankruptcy application form in sheet format and with elements provided by the Shanghai Bankruptcy Court. Accelerate the case handling process through optimizing the separation of complicated and simple cases, quick trial for simple cases and settlement of bankruptcy matters in parallel, in the principle of efficiency, aiming to close the simple bankruptcy case within six months, so as to promote rapid liquidation for a micro and small enterprise without vitality and realize settlement of its credit and debts without delay. Explore intensive designation of managers for simple cases and handlings based on the process and module, to further reduce costs for procedures and improve the quality and efficiency of the case handling. Encourage creditors to timely exercise the right through online and offline negotiations or other multiple channels; support the creditor's autonomy of will, subject to the rule that no voting for overdue payment or identifying a blank vote as consent with the voting matter.



### Further facilitate bankruptcy handling

#### ● The administrator may carry out enterprise bankruptcy-related work efficiently as per its function and power.



The administrator may apply for setting up the administrator's RMB account and foreign exchange account, with the Ruling of Acceptance for the Bankruptcy Case, Letter of Appointment for the Administrator, and Identity Certificate of the Administrator. Encourage financial institutions to simplify procedures, and support them to deal with change, withdrawal, and renewal-related business for the administrator's account through electronic channels or by offering door-to-door service. With the Ruling of Acceptance for the Bankruptcy Case, and Letter of Appointment for the Administrator issued by the court, the administrator may go through formalities regarding looking up or copying the materials, such as financial books, with the corresponding public security organ. The administrator may inquire the competent tax authority of the enterprise through the online inquiry system for information involved with bankruptcy cases, and, within 15 days upon the date of the court's accepting the bankruptcy, declare tax claims with the competent tax authority, with a written notice.

● **Facilitate the inquiry on case-related information.**

Establish the online inquiry system for bankruptcy case-involved information at the "Integrated Online Platform" of Shanghai to facilitate the administrator's inquiry on the information, such as the identity, real estate, car, bank accounts, securities, original files of enterprise registration, taxation, social security, and housing provident fund of the subject involved in the case via the Integrated Online Platform. Expand the scope of the bankruptcy administrators' online inquiries for the information on bankrupt enterprises to improve the convenience of such inquiries. Support the administrator to inquire information related to the bankrupted enterprise at the offline window, such as the Centre for the Identification and Registration of Natural Resources of all districts in Shanghai, the district administration branch of Shanghai Provident Fund Center, Shanghai Public Security Bureau Traffic Police Corps Vehicle Management Station, and special window (special area) for tax cancellation and clearance of tax service office of tax authority, with the Ruling of Acceptance for the Bankruptcy Case, and Letter of Appointment for the Administrator issued by the court. The "green channel" for administrator's inquiry is available.

● **Separation of complex and simple bankruptcy cases and expeditious review of simple cases as per applicable simplified procedures.**

Continue to promote the construction of bankruptcy courts, lifting the professional level of bankruptcy trials, and improving the quality and efficiency of bankruptcy handling. The connection between filing, trial, and execution procedures and bankruptcy procedures is optimized in terms of filing notification, preservation removal, litigation suspension, and execution suspension, to save time for handling the case. Continue to optimize the taxation handling process for bankrupted enterprises; if the bankrupted enterprise's taxation is in an abnormal state, the administrator may re-fulfill the procedures, with the identification of an abnormal account to be revoked at the taxation information system following the settlement of taxation matters. Since the second half of 2023, Shanghai courts have launched the online whole-process case handling system, setting up portals of four major roles, namely, the court, administrator, creditor

and debtor, to form a brand new integrated online case handling platform, where functions are available such as online application and filing for bankruptcy, designating the administrator via online lottery, online creditors' meeting, administrator's online submission of materials, online auction, administrator's online filling out data information, online inquiry of bankruptcy files, and download and archive. Overall, the online handling system for bankruptcy cases has been continuously optimized, adding functions such as query for the progress of bankruptcy procedures and review of related case files.



**Improve the efficiency of bankruptcy assets disposal**

Establish a new mechanism for the release of bankruptcy assets. After the bankruptcy case is accepted by the court, the administrator may directly notify or apply to the court for notifying relevant units to release the assets. If the sealing unit fails to unseal according to law, the administrator may dispose of the sealed assets immediately without the need to go through the unsealing formalities. Whether unsealing or not, the administrator may dispose of the aforesaid assets first according to the assets conversion plan passed by the creditors' meeting or ruled by the court. Unsealing, sealing, and disposing of the assets involved with case can be performed online.

The administrator may give priority to online auction, online bidding and other methods of public sales for disposal of assets, and may dispose of the assets through the overall business transfer or package of multiple assets as appropriate, to give full play to the role of a diversified asset disposal platform, and the function of price discovery and value realization to increase the efficiency of assets disposal, relying on the Shanghai Public Resources Trading Center (Shanghai United Assets and Equity Exchange) and other professional trading platforms.

With the Court's Ruling of Bankruptcy Procedure Closure, the Letter of Appointment for the Administrator, the Contract on the Transfer of Ownership, the Certificate for Deed Tax Payment (or Reduction or Exemption of Tax), the Original Real Estate Ownership Certificate of the Enterprise, and other supporting documents, the administrator may apply for registration of the real estate transfer. The disposal of the bankrupt enterprise's real estate is more flexible.

Actively coordinate relevant functional departments of the government, support the administrator to execute property survey, transfer of funds, vehicle inspection and control, and license withdrawal according to law, assist in the standard operation of the special fund for administrator's compensation of the Shanghai Bankruptcy Administrator, and sufficiently guarantee the legal position and execution requirements endowed to the administrator by the law. Carry out judicial collaboration, supporting the administrator to execute litigation, document queries, and the debtor's assets takeover. Establish a joint mechanism for the disposal of property involved in the case. Shanghai High



People's Court, together with Shanghai Municipal Planning, Land and Resources Administration, Shanghai Municipal Public Security Bureau, and other departments, unify the rules for disposal of the bankrupted enterprise's land, real estate, and vehicles, to improve the efficiency of disposing of the bankrupt assets.



### Protection of creditor's rights and interests

Guarantee the timely realization of the secured creditor's priority during the bankruptcy liquidation and settlement procedures according to law. Dispose of the collateral timely which is damaged, or whose value is very likely to decrease during the period of bankruptcy reorganization, pursuant to the law. As to specific claims, such as the provident fund claims, in March of 2021, Shanghai High People's Court and Shanghai Housing and Urban and Rural Construction Management Committee, through negotiations, clarified that the provident fund claims shall belong to the employee's creditor right, while the Municipal Provident Fund Center will do a good job in communication and guidance between the employee and the administrator of the bankrupted enterprise.



### Improve the credit repair mechanism for bankrupt and reorganized enterprises

The administrator submits the application for credit repair of the bankrupt and reorganized enterprise through online channels such as "Credit China (Shanghai)" or the Shanghai Court website. In the procedure of reorganization or settlement, after compensation for the tax authority according to law, the administrator or the bankrupt enterprise may apply to the tax authority for tax-paying credit repair, with the Court's Ruling of Approval on the Reorganization Plan or the Settlement Agreement recognized by the court.

Following the court's ruling of approval of the reorganization plan, the reorganized enterprise or the administrator may add the information subject statement into the financial credit information basic database as per the court's ruling to timely reflect the progress of reorganization. After receiving compensation in the bankruptcy procedure, the financial institution will refresh the credit record, showing the debtor-creditor relationship between the financial institution and the bankrupt enterprise in the financial credit information basic database, with the state of settlement indicated for the original enterprise credit record. The administrator or the bankrupt enterprise may apply for credit repair with the Administration for Market Regulation, with the application and the court's ruling on approval of the reorganization plan. The bankrupt enterprise may seek repair for the administrative penalty information made by the Administration for Market Regulation through National Enterprise Credit Information Publicity System or "Credit China (Shanghai)".



### Facilitate bankrupt enterprise cancellation

With the Court's Ruling of Bankruptcy Procedure Closure, the Letter of Appointment for the Administrator and the Application for Registration Cancellation, the administrator may carry out cancellation registration for the bankrupt enterprise and its branches directly, without the need to submit the tax clearance certificate, or go through the procedures for cancellation announcement. In case of the failure to fully rebate the business license, the administrator may issue a condition explanation, while the registration authority will announce the cancellation of business license through the National Enterprise Credit Information Publicity System.

If the seal of the bankrupt enterprise is needed for cancelling relevant application materials as per the regulation, the administrator's seal may be stamped for replacement. If the signature of the legal representative of the bankrupt enterprise is needed, the administrator's signature may be indicated for replacement.



### Improve the mechanism for enterprise bankruptcy information disclosure

Relying on the "Credit China (Shanghai)" website, optimize the project regarding disclosure of enterprise bankruptcy information, make public to the society such information as bankruptcy administrator, audit, evaluation, and accrediting institutions, important progress of bankruptcy proceedings, and judgment document of bankruptcy.



### Lift the level of handling the bankruptcy cases

The Shanghai Bankruptcy Administrator Association shall strengthen the self-discipline in the industry, increase training for bankruptcy administrators, and improve the executive ability and level of administrators. Formulate execution guidelines and work standards for administrators, continuously optimizing the mechanism of execution management and individual execution evaluation for administrators based on information-based means, and gradually improving the professional quality and executive ability for the administrator team, so as to form a professional, standardized, stable, diligent, and self-disciplined team of administrators. Shanghai Bankruptcy Court and Shanghai Bankruptcy Administrator Association have established a sound interactive mechanism to timely summarize the existing problems in the trial and reach a consensus, thereby improving the level of handling the bankruptcy cases.





### Lower bankruptcy costs

Handle bankruptcy by information-based means such as information-based systems, online auctions, online announcements, and online meetings of creditors to reduce costs for bankruptcy procedures. The debt restructuring income obtained by the enterprise due to reorganization shall be subject to relevant enterprise income tax policies in accordance with applicable regulations of the state. The real estate tax and urban land use tax involved with the bankrupt enterprise shall be waived or reduced by the tax authorities.



### Policies and Regulations

- 1 Special Action Plan for Shanghai Courts to Promote the Development of Law-based Business Environment (Version 8.0)

- 2 Notice of General Office of the Shanghai Municipal People's Government on Issuing the Action Plan of Shanghai Municipality for Focusing on Enhancing Enterprises' Experience and Constantly Building a World-Class Business Environment (Hu Fu Ban Fa [2025] No. 1)

- 3 Notification of General Office of Shanghai Municipal People's Government on Issuance of the Action Plan of Shanghai Municipality on Adhering to Benchmarking Reform and Constantly Fostering World-Class Doing Business Environment (Hu Fu Ban Fa [2024] No. 1)

- 4 Opinions on Comprehensively Deepening the Reform on Facilitating Exits of Business Entities (Hu Shi Jian Gui Fan [2024] No. 1)

- 5 Regulations of Shanghai Municipality on Optimizing Doing Business Environment (2024 Revision)

- 6 Several Measures of Shanghai Municipality on Strengthening Integrated Reform System and Further Facilitating the Handling of Insolvency (Hu Gao Fa [2023] No. 47)

- 7 Action Plan of the Shanghai Bankruptcy Court on Efficiently Handling the Micro and Small Enterprise Bankruptcy Cases pursuant to the Law

- 8 Procedures of Shanghai Bankruptcy Court for Handling Pre-reorganization Cases (for Trial Implementation)
- 9 Implementation Proposal on Doing Business Environment Innovation Pilots in Shanghai (Hu Fu Fa [2021] No. 24)
- 10 Meeting Summary on Disposal of Housing Provident Fund Claims in Bankruptcy Procedures
- 11 List of the First Batch of Business Environment Innovation Reform Pilots in Shanghai
- 12 Implementation Proposal of Shanghai Municipality on Fully Deepening the Construction of World-Class Business Environment (Hu Wei Ban [2020] No. 1)
- 13 Guidelines for the Action to Improve "Bankruptcy Handling" Results and Serve Law-based Business Environment through Coordination
- 14 Meeting Summary on Promoting Enterprise Reorganization and Optimizing Business Environment via Cooperation
- 15 Guidelines on Prompt Push of Bankruptcy Acceptance Information and Doing a Good Job in Relevant Connection Work
- 16 Guidelines on Simplifying Procedures and Accelerating Trails of Bankruptcy Cases (Hu Gao Fa [2018] No. 167)





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